# Order Management Supplier Standard Training



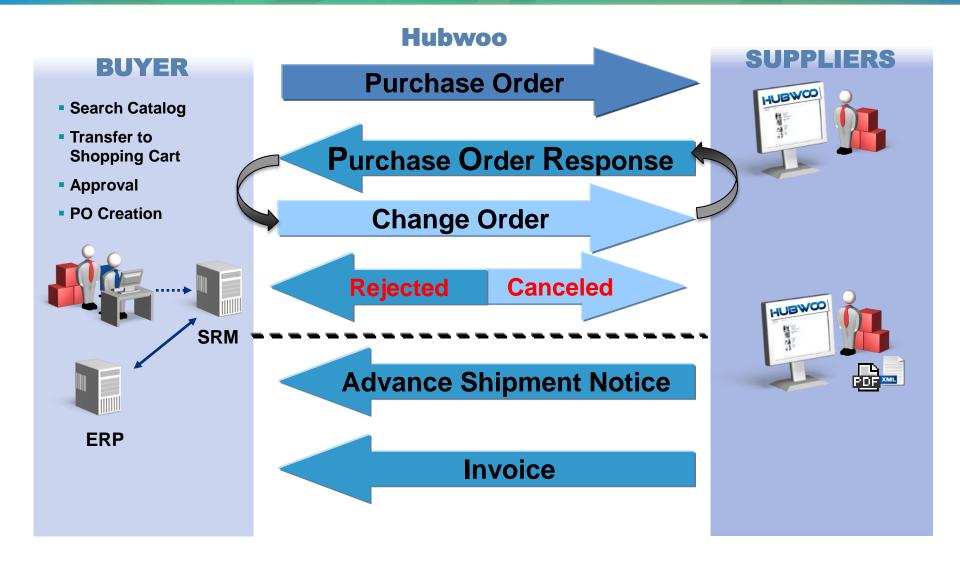
## Agenda



- Welcome to the Order Management Supplier Standard Training
- During this presentation you will learn:
  - Order Management Overview
  - Login to Portal and Overview
  - How to retrieve and review Purchase Orders
  - How to respond to the PO (POR) Accept
  - How to reject a Purchase Order
  - Change Orders
  - Invoicing

## Order Management Overview



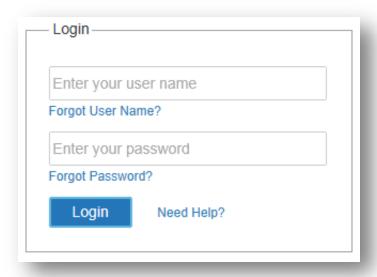


## Login Page



• You will receive an e-mail from <a href="mailto:customercare@hubwoo.com">customercare@hubwoo.com</a> with your login credentials. Make sure you are connected to the internet, and click on the link provided in the email, or go to <a href="https://portal.hubwoo.com">https://portal.hubwoo.com</a>

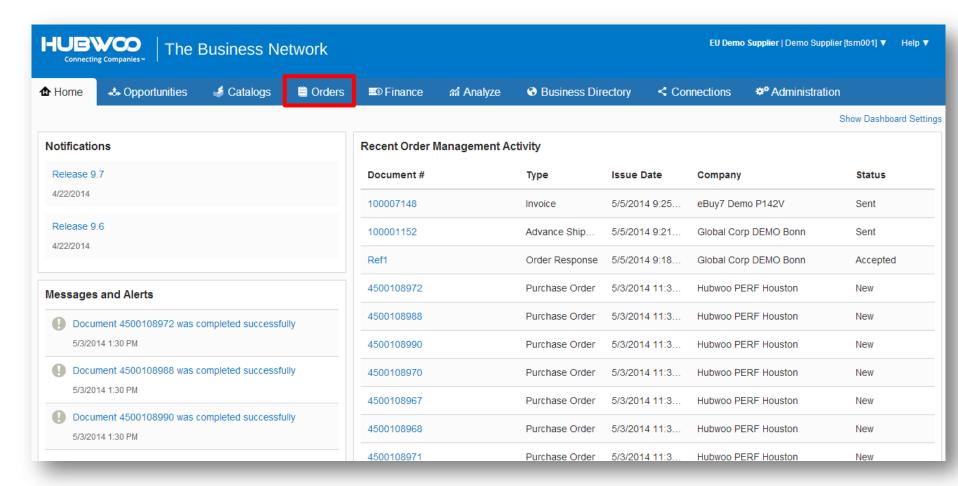
Then enter your User Name and Password, and click on Login.



#### **Orders Tab**



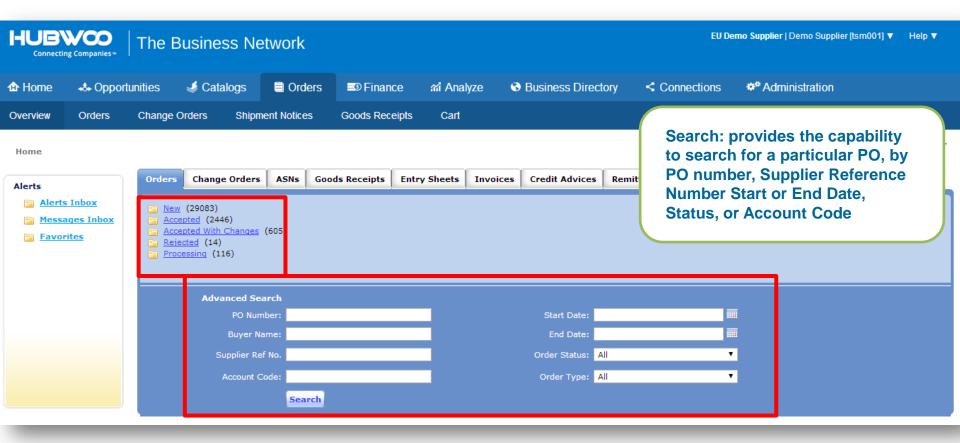
 To use the Order Management tool you can click on the Orders tab from the blue menu bar.



#### Order Page



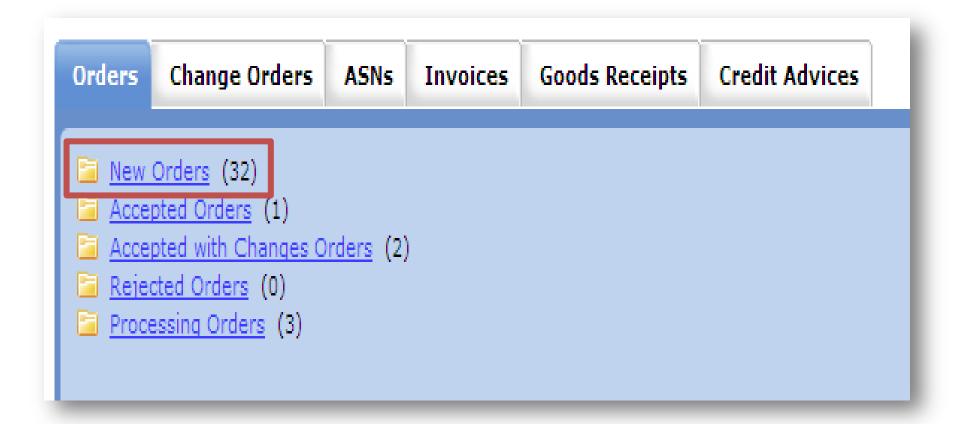
 After you have clicked on Orders from either option the following screen will appear.



#### **Folders**



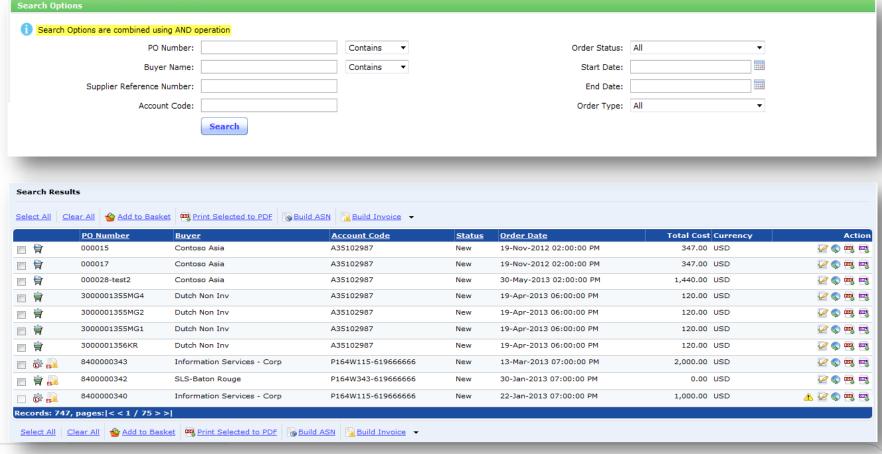
 As New Orders are delivered, they are posted in the New Orders folder. Click on New Orders to view those orders.



#### Search Orders



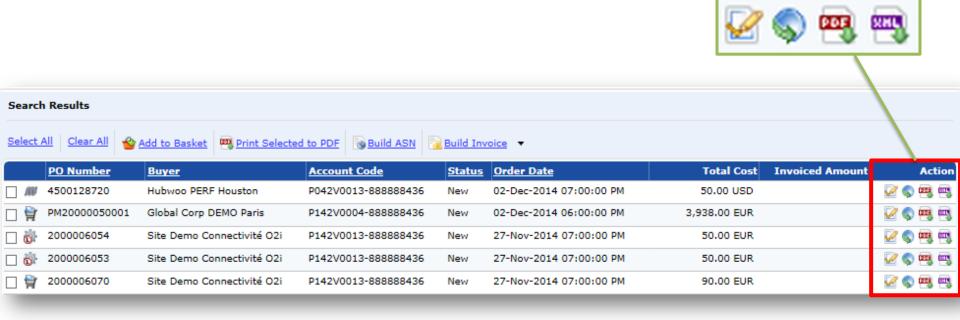
 Various search criteria may be entered at the top of the page to locate a specific PO. Page numbers or arrows at the bottom of the page may also be used to scroll or select pages.



#### Icons



 POs can be identified by the PO number, Buyer, Account Code and Order Date. To the right are the Action icons which are related to the PO and will be reviewed in detail in this presentation.



## Reviewing and Accepting Order



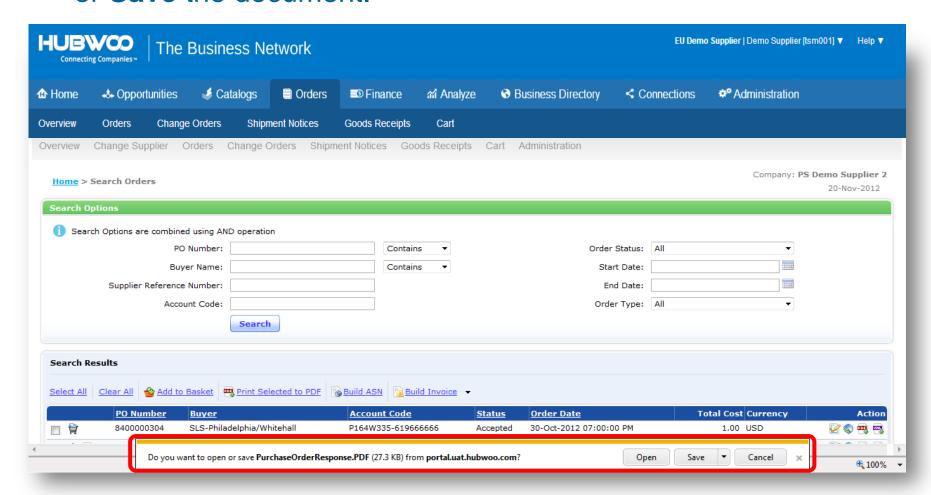
 Let's review an order. You can choose to print the order first by clicking on the **Download PDF** icon located under the **Action** column. This allows you to view the details of this order in a PDF format.



#### File Download Box



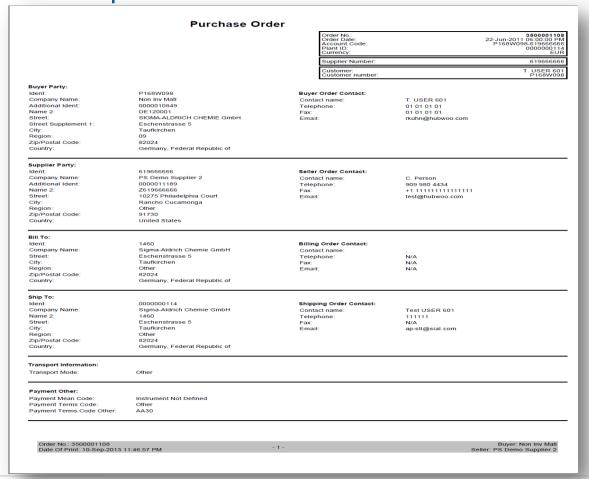
 A File Download Box will appear. It gives you the option to Open or Save the document.



#### PO in PDF Format



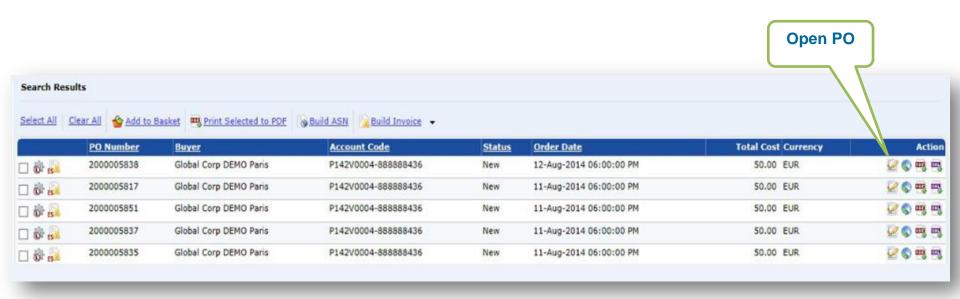
 If you choose to open the file, Adobe Acrobat will pop up, and you can see the details of the purchase order. From Adobe you can choose to print the order.



#### View Purchase Order



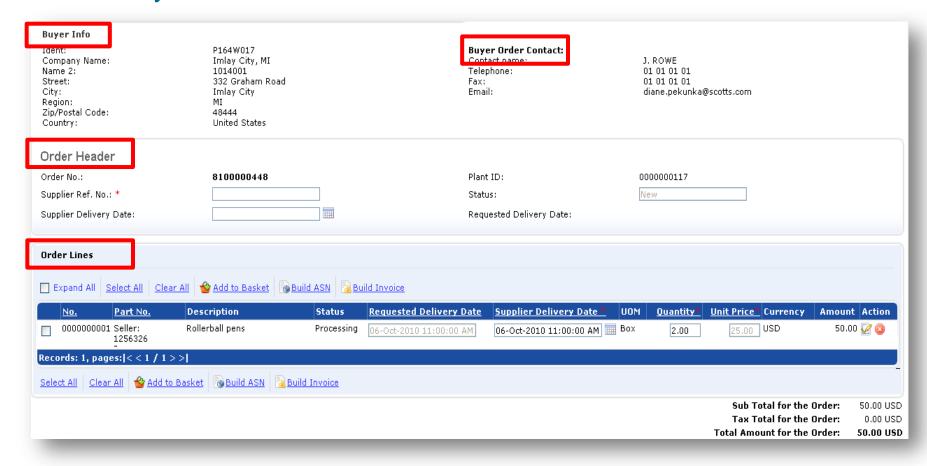
 You can also view and process the purchase order by clicking on the Open PO icon located under the Action column. Click on this icon.



#### **Order Details**



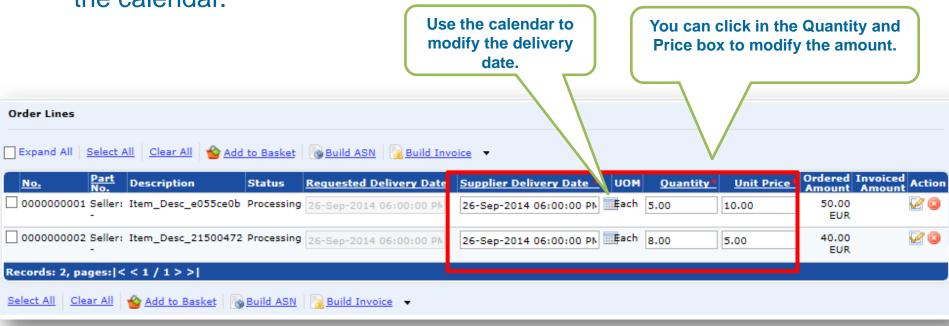
page we have the buyer details and contact information; and below you will find the line items.



#### **Order Lines**



 Each individual line item may be reviewed. Some Buyers will allow changes to the **Delivery Date**, **Quantity**, or **Unit Price** while others have restricted this functionality. The changes can be made by clicking in the appropriate box and modifying the data or by clicking on the calendar.



### Supplier Reference Number



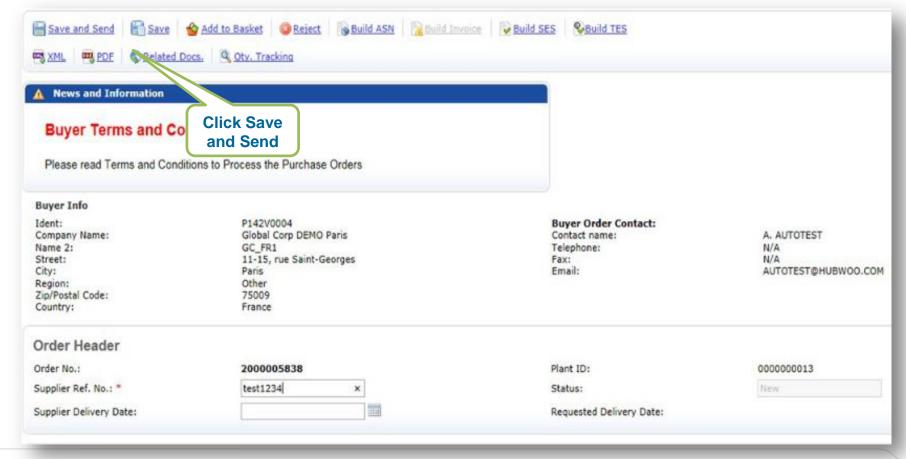
 Once the order is reviewed and modified if necessary, you can send it back to the Buyer. Start by adding the Supplier Reference Number. This is a mandatory field.



#### Save and Send



 Next, click the Save and Send button to send the response back to the buyer. The status of the order will change depending on the modifications to the order.





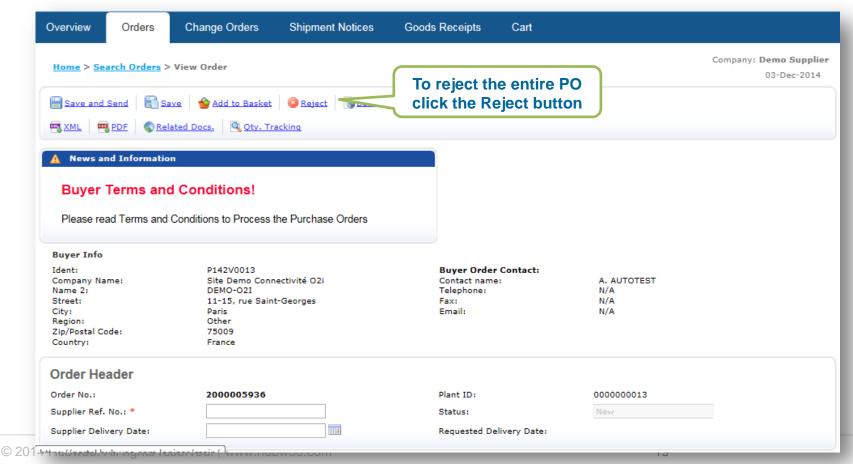
 If you did not make any changes, you will then get the confirmation that the order was sent successfully as Accepted.



### Rejecting an Order

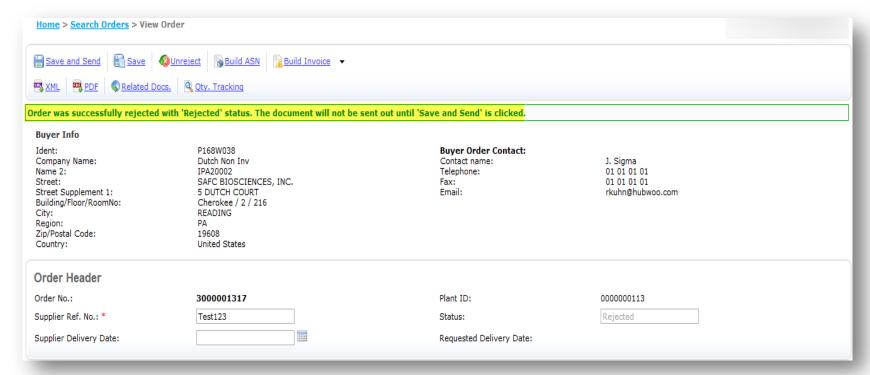


 Rejecting an order can happen for many reasons. The buyer may no longer need the part or maybe you don't carry that particular part anymore. Start by opening the order.



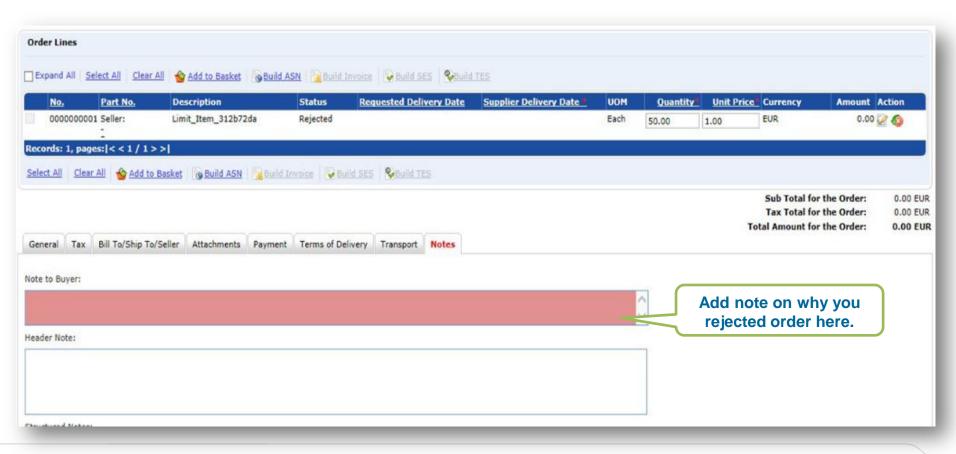


If you reject the entire Order you will receive the confirmation Order was successfully rejected with "Rejected" status. The document will not be sent out until "Save and Send is clicked. After you have clicked "save and send" you will receive the message "Order was successfully sent with Rejected status"



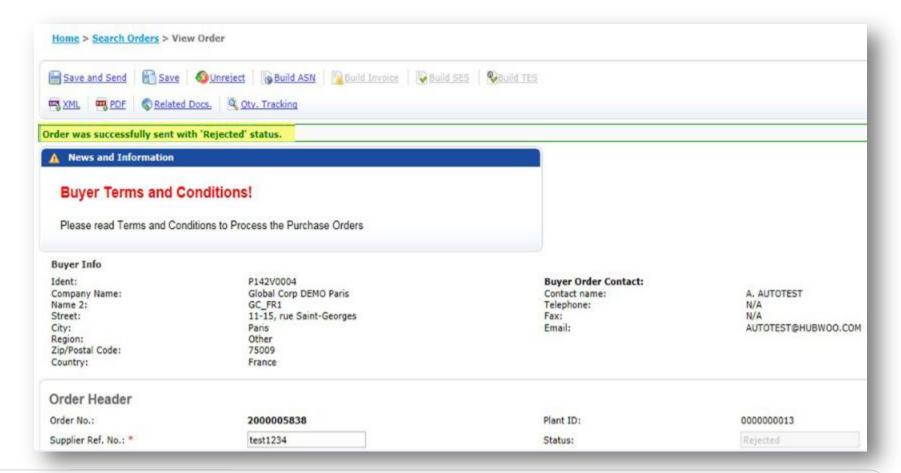


 Don't forget to add notes explaining why you are rejecting the order.





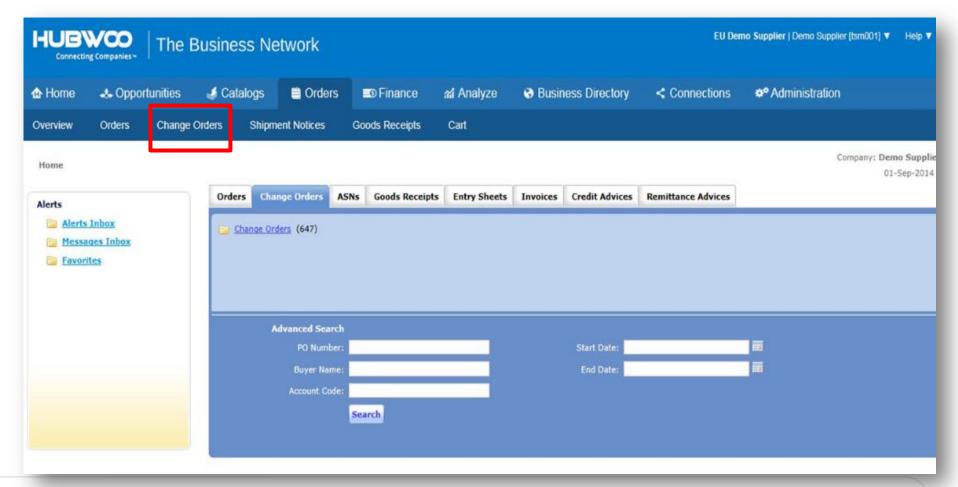
 Click the Save and Send button and you will get confirmation the order was sent with the Rejected status.





To search for Change Orders:

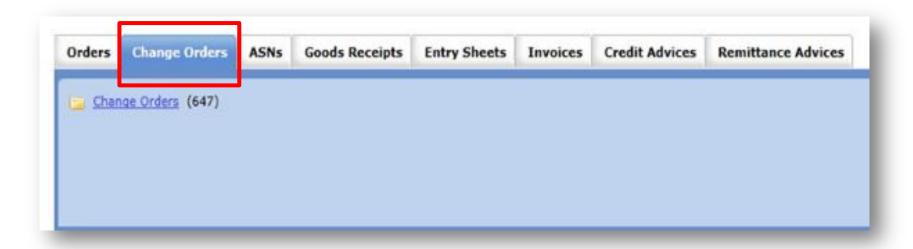
Click Orders > Change Orders on the main menu





To search for Change Orders:

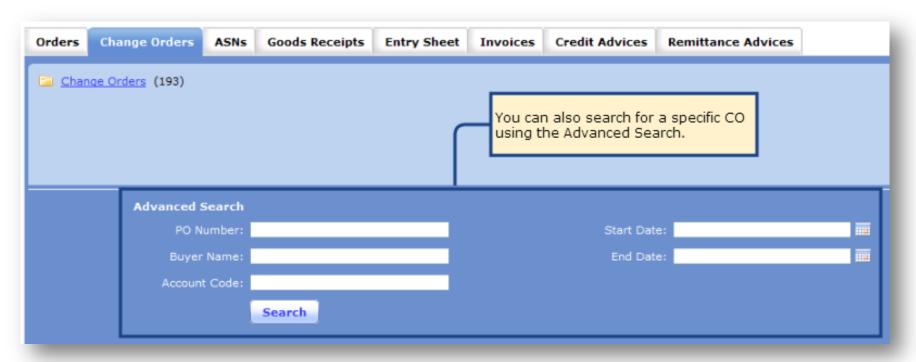
Click **Change Orders** (CO) Tab under the Order Management section in the homepage or the Change Orders tab in the Order Management Overview page.





To search for Change Orders:

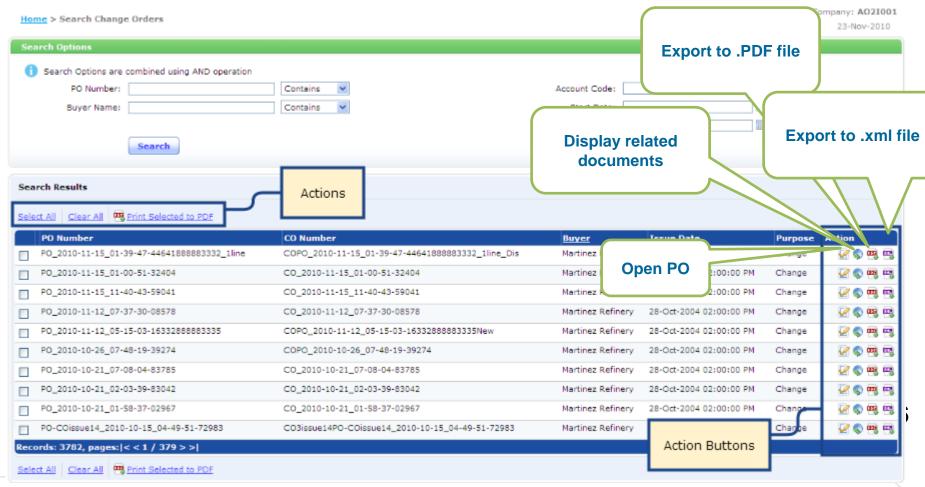
#### Use Advanced Search in the Change Order Tab in the Main Menu



#### CO Search Result List

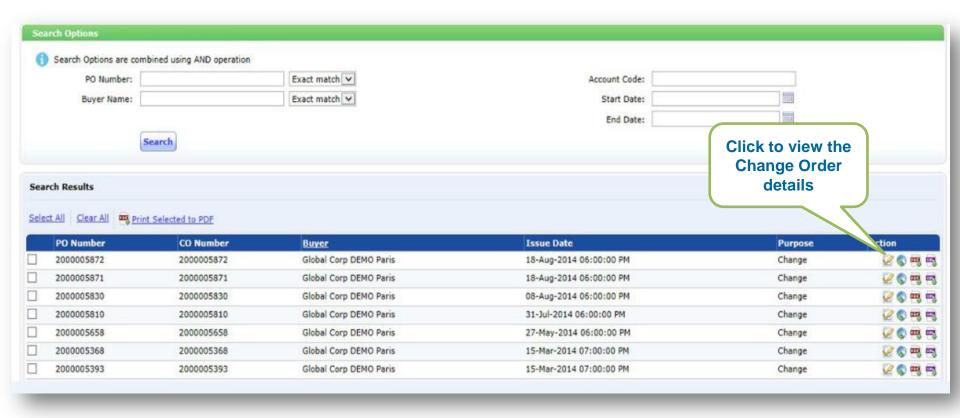


 After triggering a query, the search results will be displayed below the Search Options



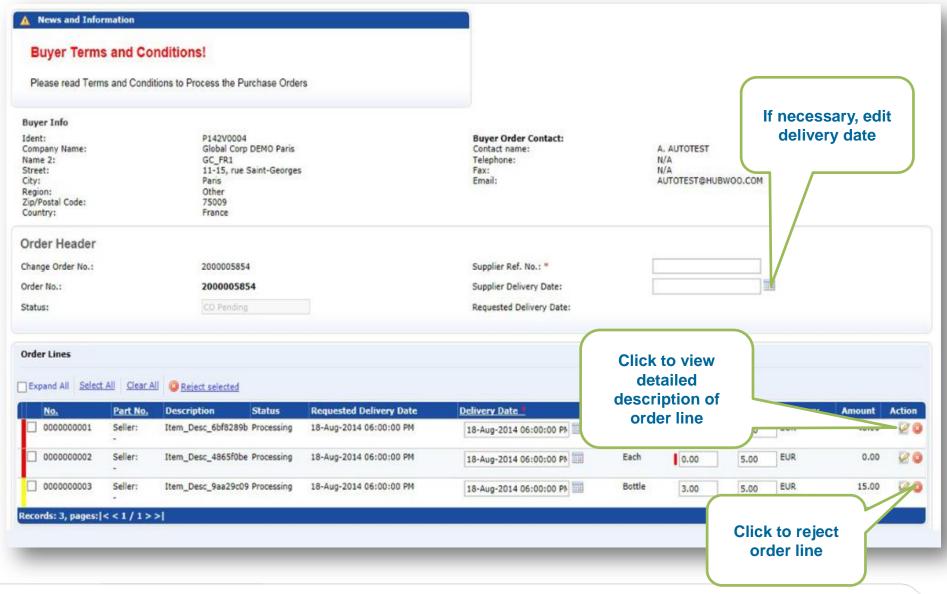
## **Change Order Details**





## Change Order Details Page

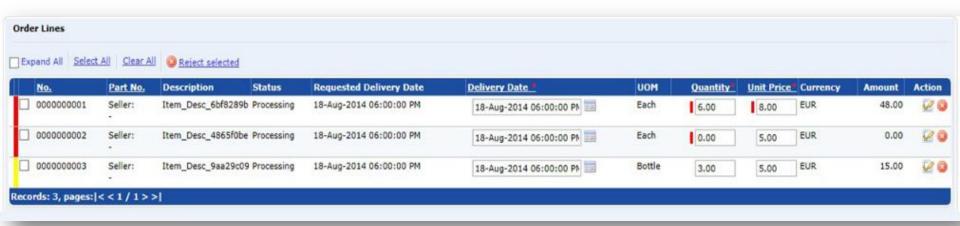




## Modifying a CO



Select an order line and modify the following values:
 Delivery Date, Quantity and Unit Price

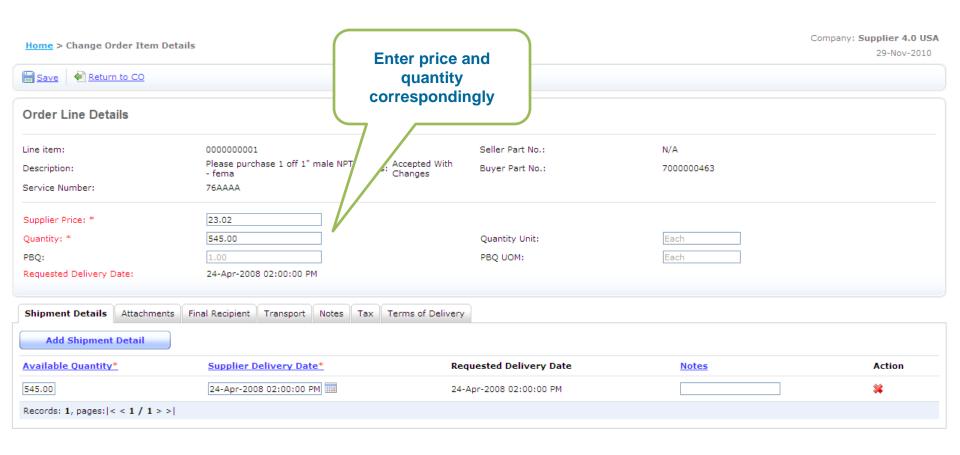


Change Order line details are color coded to show changes compared to the original PO

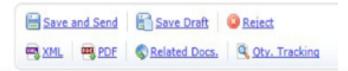
- Red indicates that a change has been made.
- Red with a strikethrough indicates that the line item has been deleted.
- Green indicates that no changes have been made.
- Yellow indicates that the line item has been added.

## Modifying an Order Line





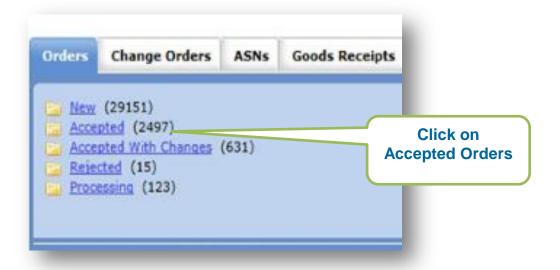




Actions	Descriptions
Save and Send	Saves the Change Order and sends a Change Order Response with the Accepted status.
Save Draft	Saves the Change Order with the Accepted status.
	Rejects the selected Change Order.
<u>XML</u>	Exports to XML.
PDF	Exports to PDF.
Related Docs.	Opens the Related Documents page.
Qtv. Tracking	Opens the View Quantity Tracking page to enable viewing of the list of items in the purchase order.
	In addition, the <i>Quantity Tracking</i> page displays the estimated total cost of the Purchase Order.

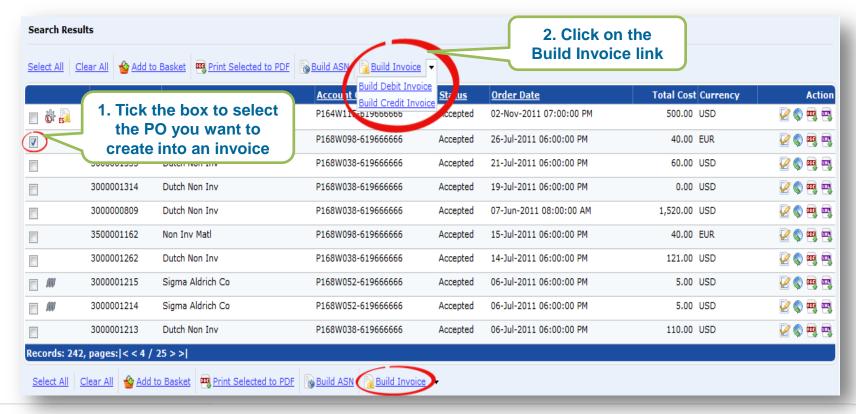


 To begin invoicing from the POR, suppliers will need to go to the Order Management Home page and click on the "Accepted" folder.



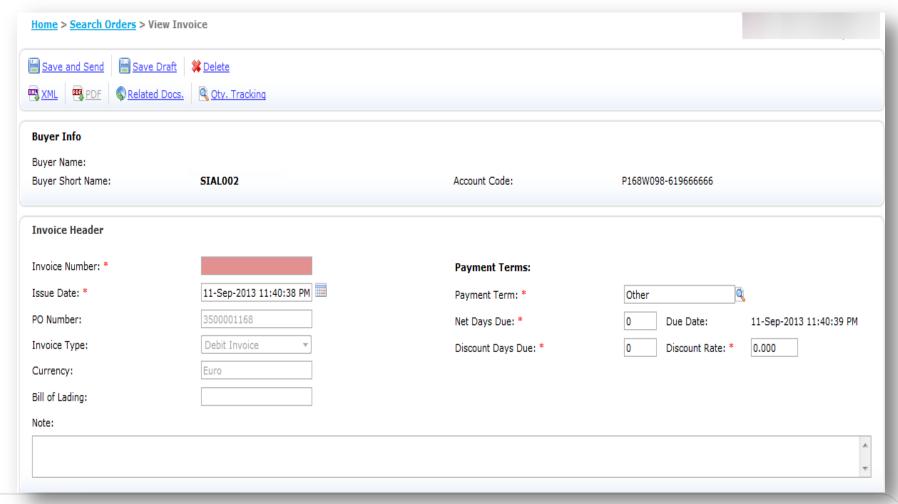


 There are 2 ways to create the invoice. The first way is to find the PO you want to invoice. Then click the box to the left of the PO number and click on the Build Invoice link located above or below the PO's.





 The purchase order is created into an invoice and the invoice screen will appear.





The second option is to open the PO

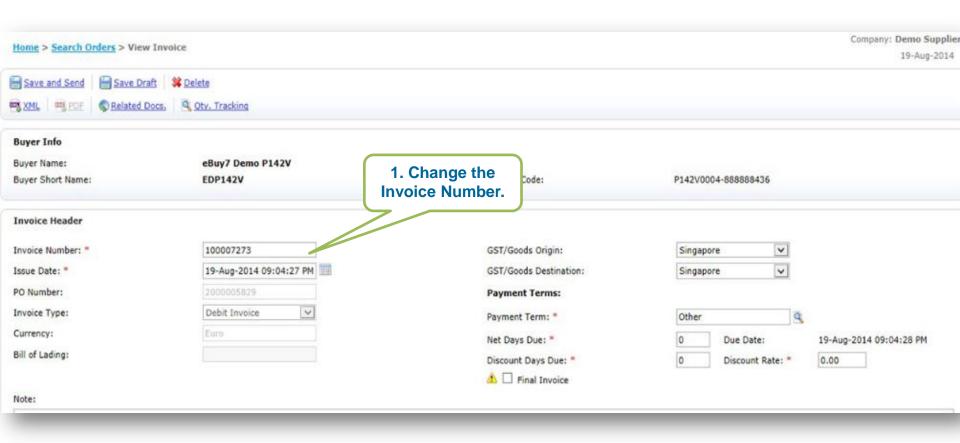


From the View Invoice page choose the lines to be invoiced and then click on the Create Invoice link.



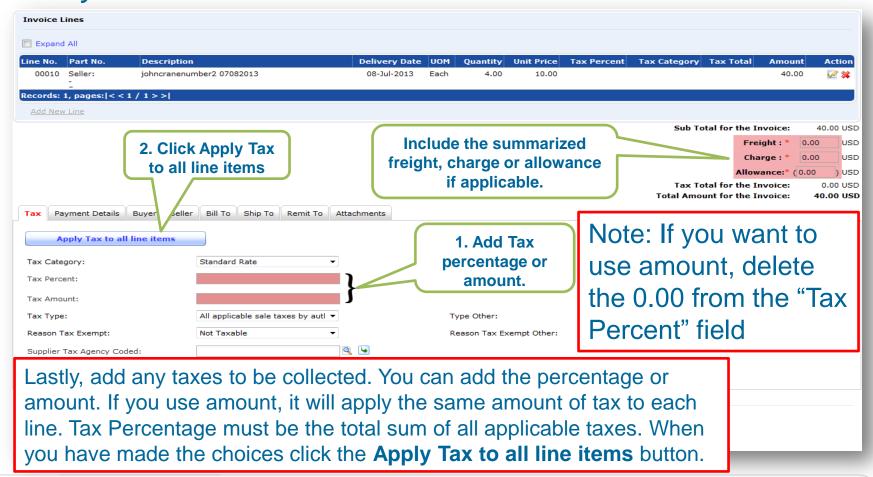


 Start by changing the invoice number and date. You will want this to match any internal invoicing system you may have.





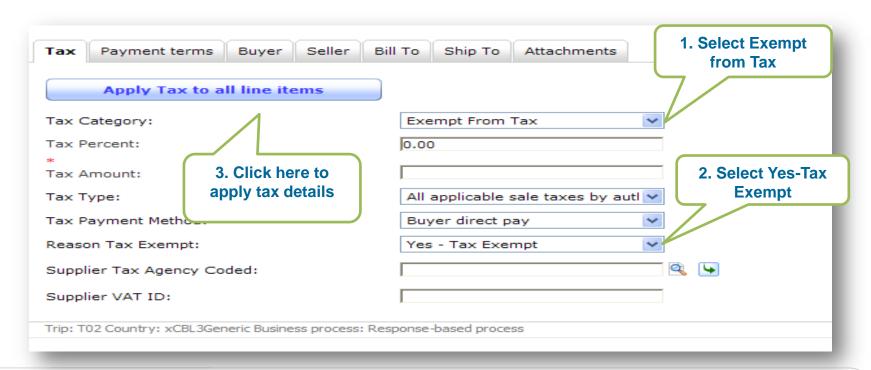
 Below, you will find the invoice lines, their details and the total value of the invoice. Freight, Charge and Allowance may be modified.





#### For Exempt from Tax:

- Tax Category must be "Exempt from Tax"
- Reason Tax Exempt should be "Yes Tax Exempt"
- When you have made the choices click the Apply Tax to all line items button.





 You will then receive the confirmation that the invoice was saved with a **Pending** status.



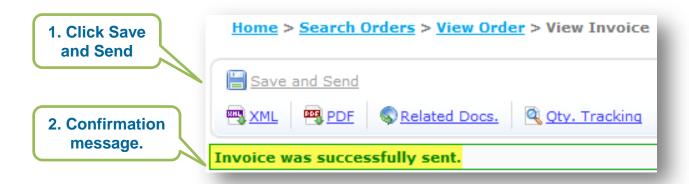


 Scroll down to the tax area and you will see that each line has the added taxes and the totals have been recalculated.

Trybo	ind All											
Line No.	PO Number	Part No.	Description	UOM	Quantity	Unit Price	Tax Percent	Tax Category	Tax Total	Amount	Act	tio
1	1025	Seller: P-1016-U15	SEAL	Each	1.00	2.85	8.25	Standard Rate	0.24	3.09	<b>2</b> *	5
2	1025	Seller: 111B-111DA	Electrical Tape	Roll	200.00	8.59	8.25	Standard Rate	141.74	1,859.74	<b>2</b> *	6
3	1025	Seller: 111B-111CA	VLVE SOLEN. 3 PORT/2 POS 1/8 NPT 120VAC	Each	10.00	22.00	8.25	Standard Rate	18.15	238.15	<b>2</b> *	6
Recor	ds: 3, pages: <	<1/1>>								1114		
Add 1	New Line											
									Sub Total for			
									Tax Total I	Freight:		

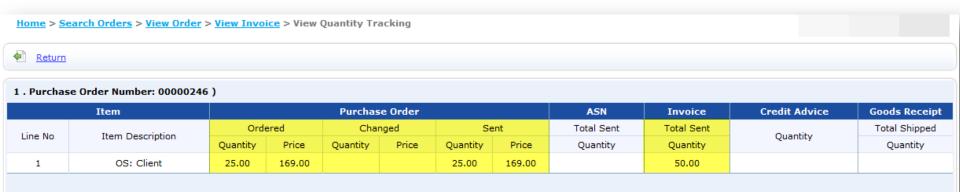


 To send the invoice click on the Save and Send link. The system will display a message confirming the Invoice was successfully sent.



## **Quantity Tracking**





 To track line item quantity, open the related Invoice and click on "Qty. Tracking" which stands for Quantity Tracking. This feature allows you to 1) compare the PO quantity to the quantity included in the Invoice you created and 2) to track the remaining quantity left to invoice for.

#### Additional Resources



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