# Quick Quote Standard Supplier Training



### Reminders

This is a standard training session and open to the public. We are looking forward to have everyone to connect with you!

We recommend having these instructions handy before we start the session.

- Mute: All participants are on listen-only mode to guarantee client confidentiality.
- Chat: Please use the chat feature on the lower righthand side of your screen if like to raise questions anytime during the session.
- Questions: All questions will be discussed at the end of the presentation.



### **Support Contact Information**

If you have questions about the training or in need for specific client support, please contact **Proactis International Customer Support**:

- US: +1866 446 8203 (Toll Free)
- US: +1 281 404 2095
- France: +33 177 62 56 20
- Deutschland: +49 308 967 794 11
- España: +34 911 88 00 64
- UK: +44 203 355 50 21



## **Quick Quote Workflow**



**Buyer or Requestor** 



Selects Quick Quote in Search when the item is not available in supplier-hosted catalogs

Creates a free-text Request

Selects one or more approved suppliers from the list of product categories



Receives an email and login to Quick Quote

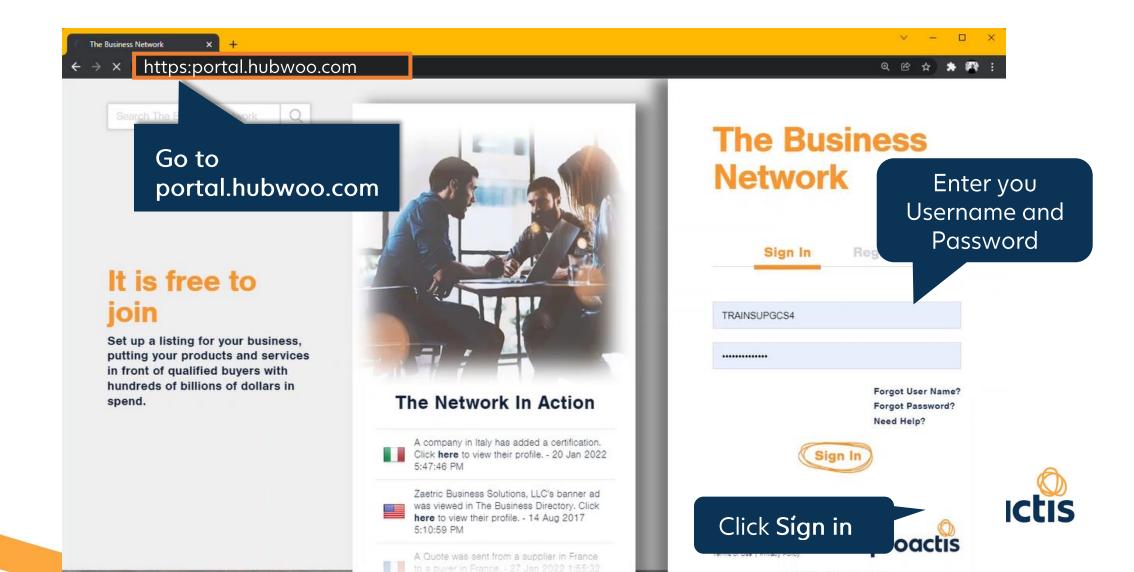
Replies with an offer at item level



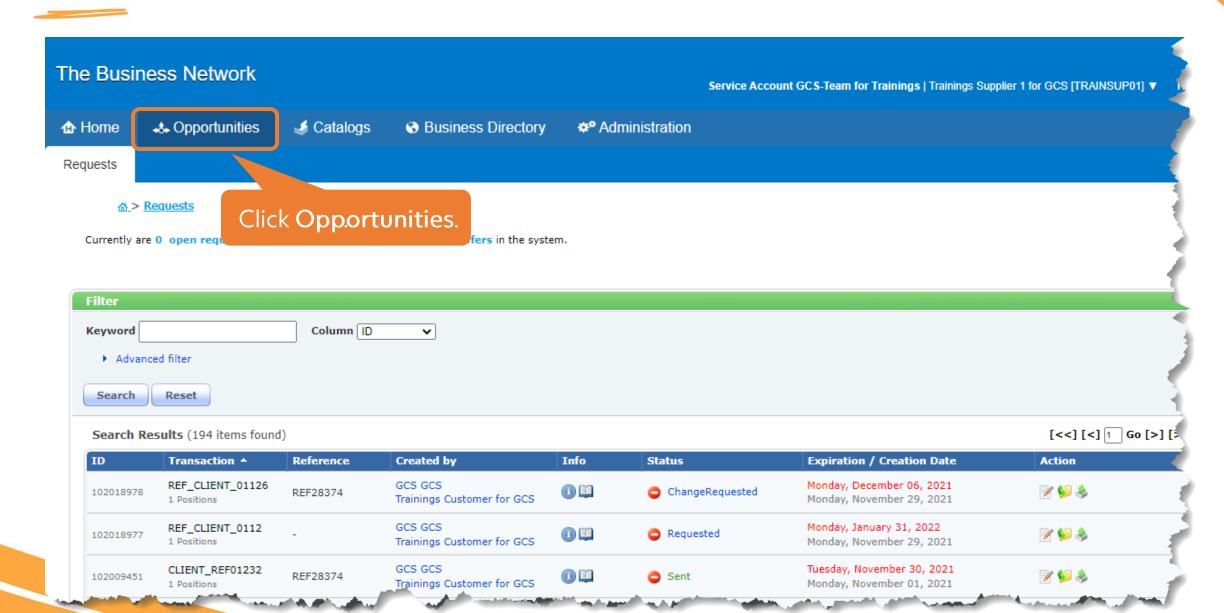
Chooses one of the offered items and creates an order based on the process for catalog items

Question and answer (or, Request-Offer Process) may continue if offers do not fit

# **Login Page**



## **Quick Quote Landing Page**



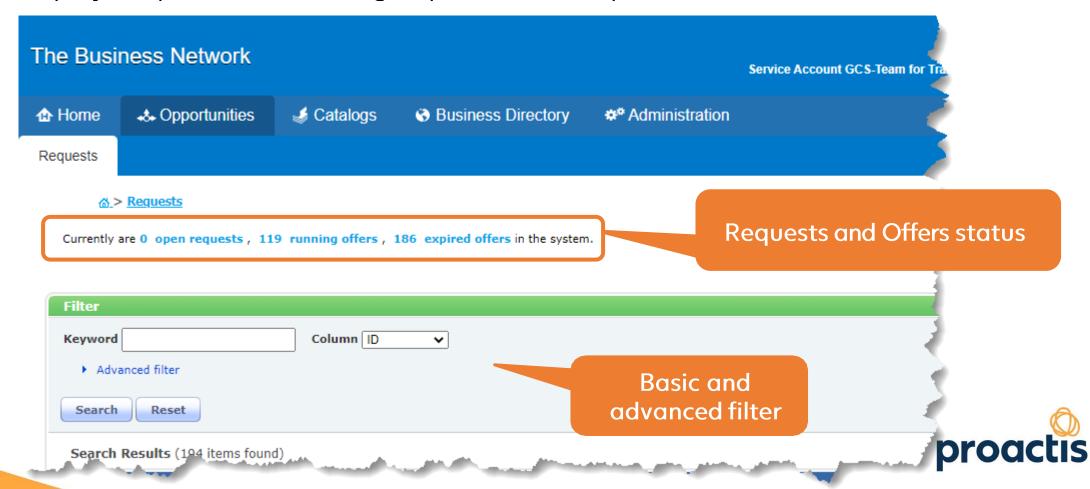
# Requests

What's in a Quick Quote Request?



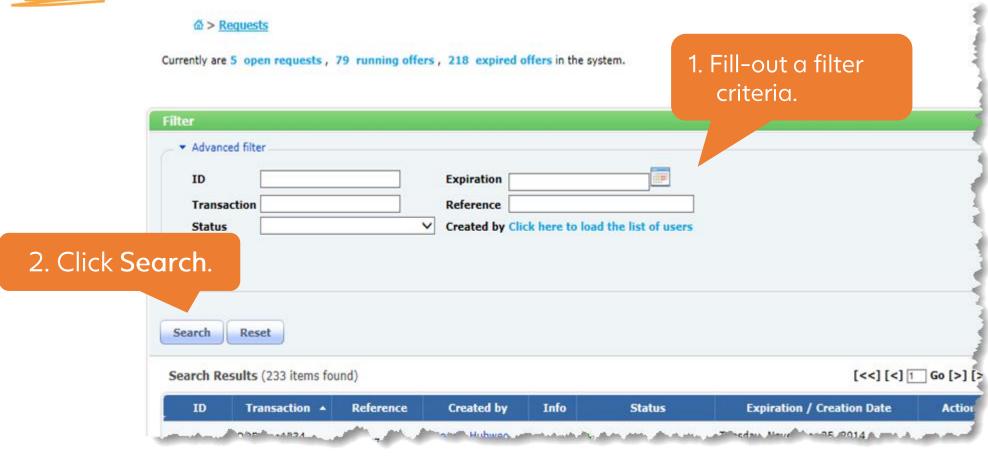
### Requests Page

Click Opportunities > Requests from the menu to go to the Quick Quote Homepage. This page displays a quick link to existing requests and an option to search for documents.



### **Advanced Filter**





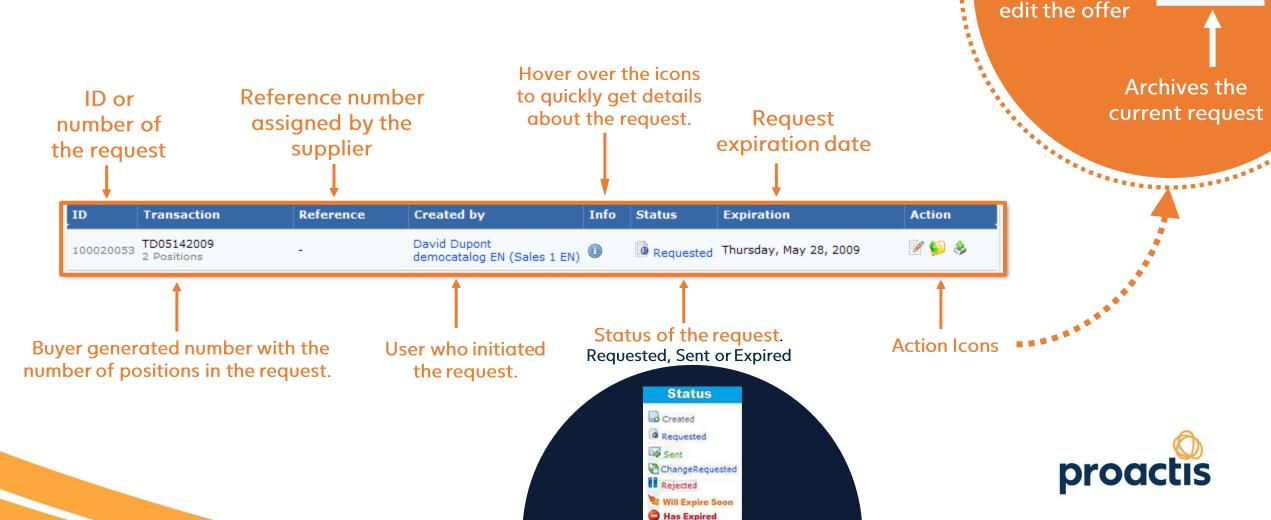


Additional criteria are available in the **Advanced filter** search option including: **Request ID, Transaction number, Status, Expiration Date**, **Reference**, and **Created By** (Or, the name of the Requestor)



# **List of Requests**

Here are the column headers in the Search Results section:



Download

options

Action

To view

details of a

request and

# **Offers**

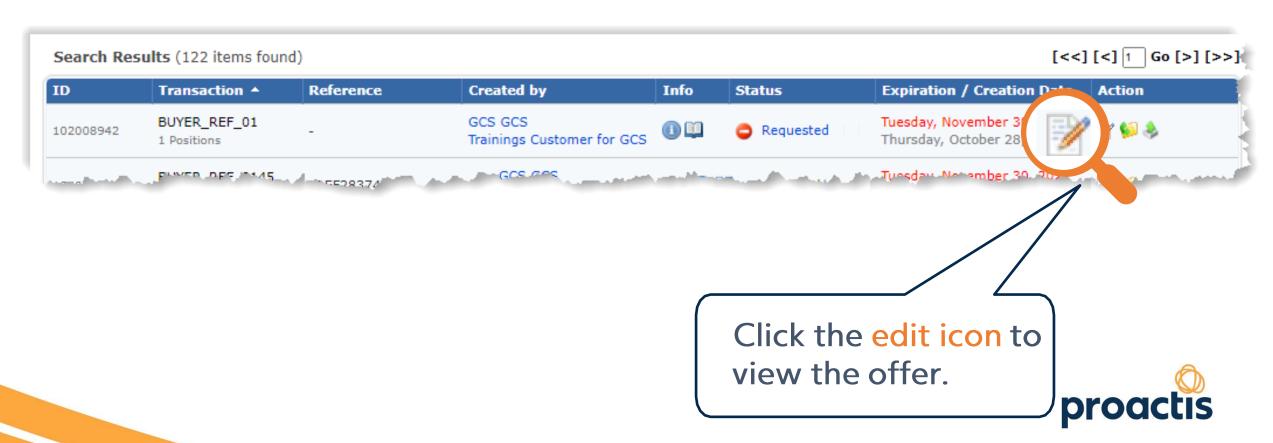
How do suppliers respond to a Quick Quote Request?



## **Edit Request**



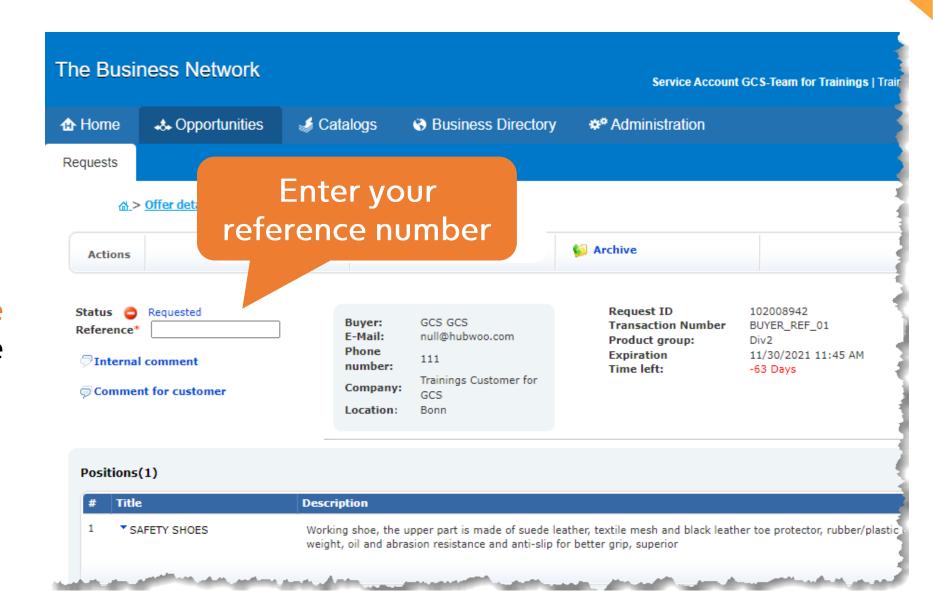
In order to create an offer you will need to open the request. To open the request click on the Edit icon in the Action Column.



## Offer Details Page

Open the offer and then enter a reference number. This will be sent back to the Buyer.

Supplier Reference Number: allows the suppliers to track the offer with a reference that they use in their internal system.

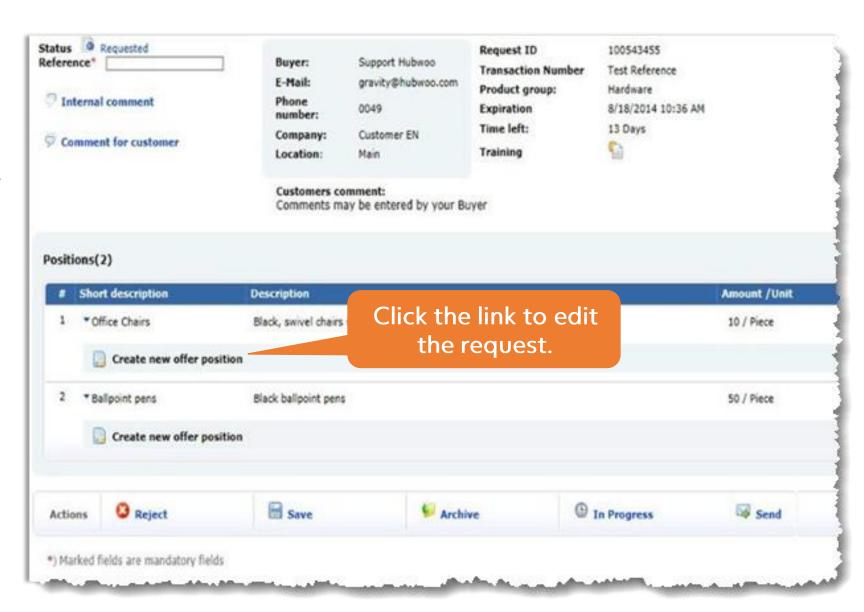


### Create New Offer Position

Review the request from the buyer. In this example, the request has two positions or offers.

#### Create new offer position.

Click the link to view details of a request and make an offer.

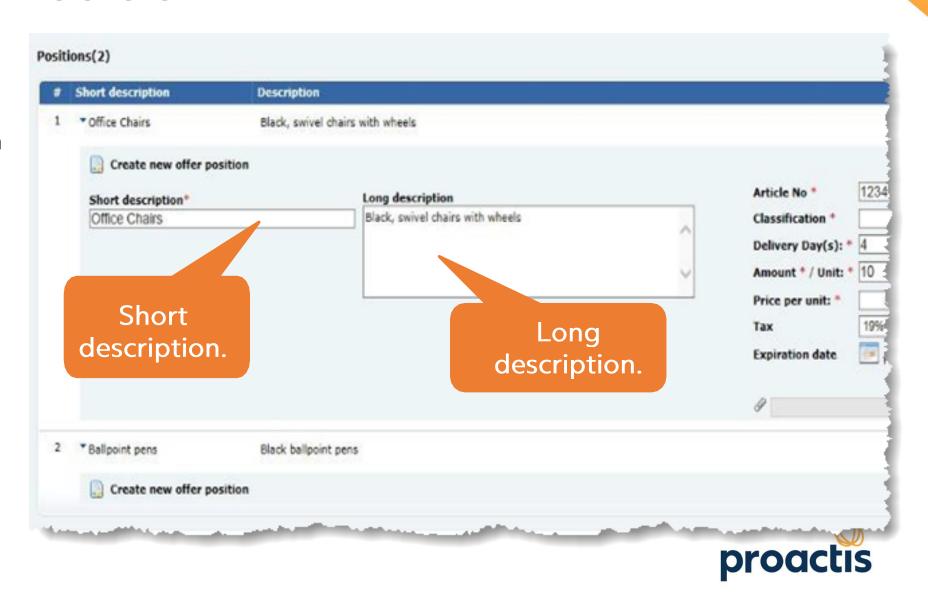


### **New Offer Position**

In the Positions page, fill the form with information needed in the screen.

Short description: This is reserved to include only brief and descriptive note about the offer.

Long description: Use this space to include detailed information about the offer.



### Offer Position

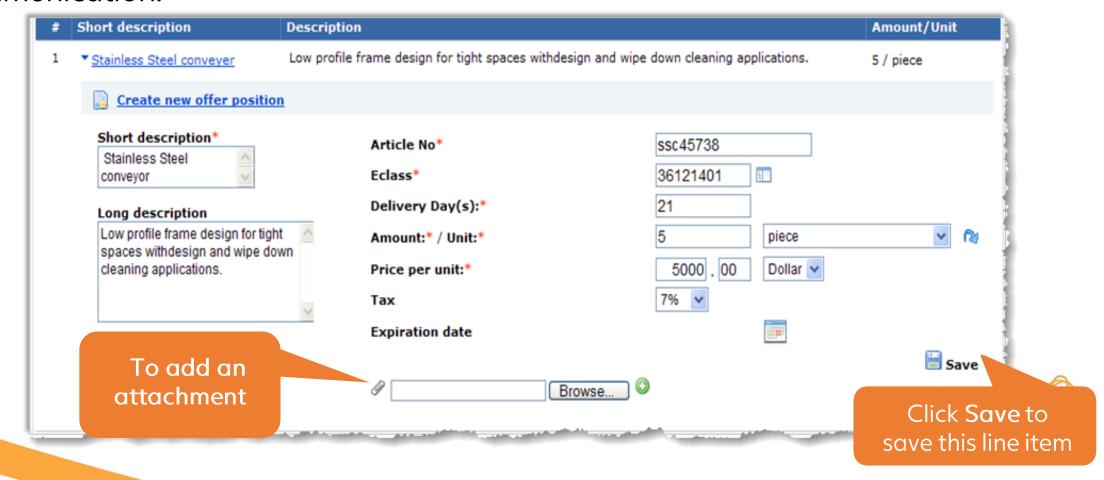
sending a response.

**Article Number: This Eclass:** Click the number is used to icon to search Article No\* identify the item. through the product Classification Code **Delivery Days:** Eclass\* Number of days Delivery Day(s):\* needed to deliver Amount / Unit: Price of the item. the item. Use the Amount:\* / Unit: \* Each dropdown list to choose a Price per unit: The unit of measure (UOM). Dollar Price per unit\* selling price per unit. Use the list to select Tax Tax: Rate of tax that the currency. will be added. **Expiration date** The last date for



# Attachments

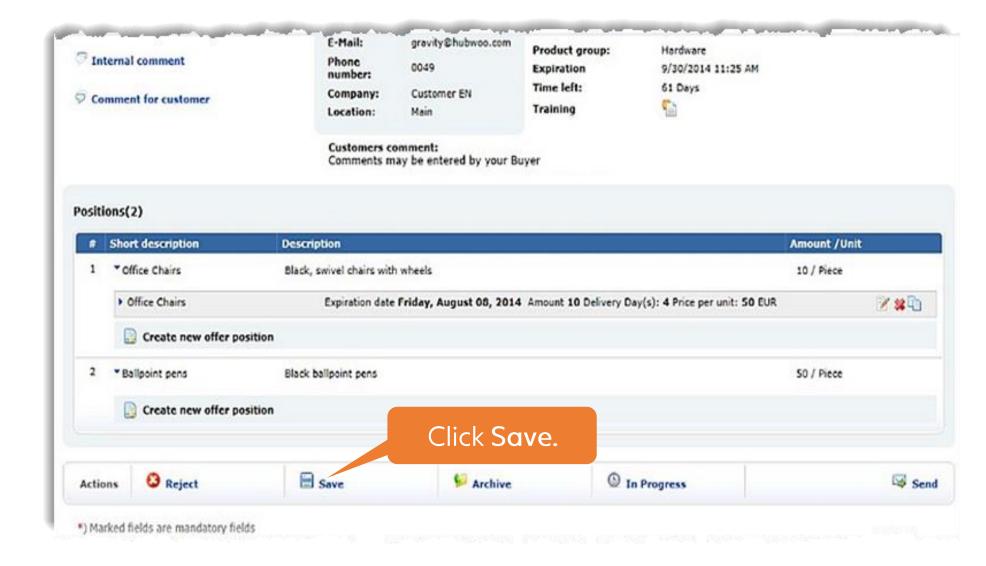
Adding attachments or supplementary information can be a great way to provide more information about your offer and reduce too many back-and-forth communication.



### Save the Offer

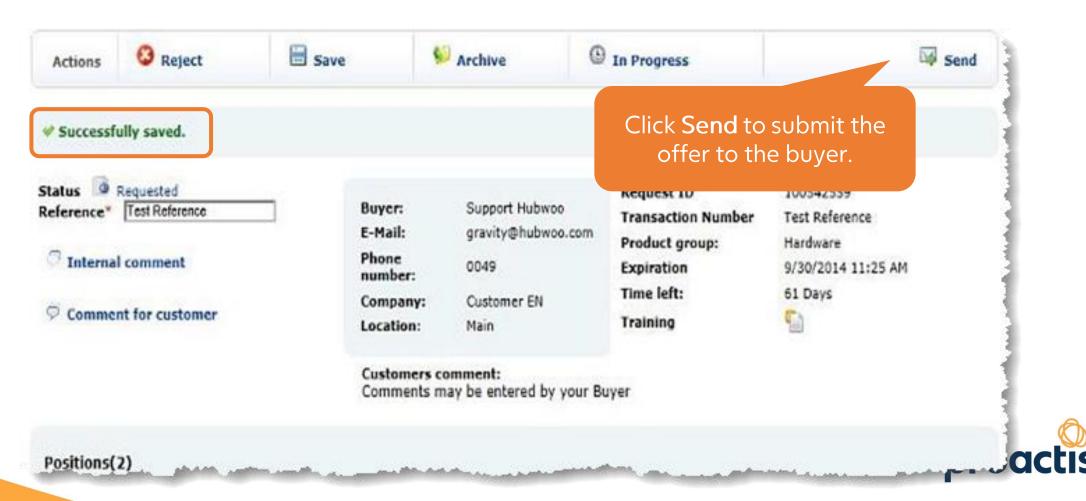


Click Save to save an offer and send it at a later time.



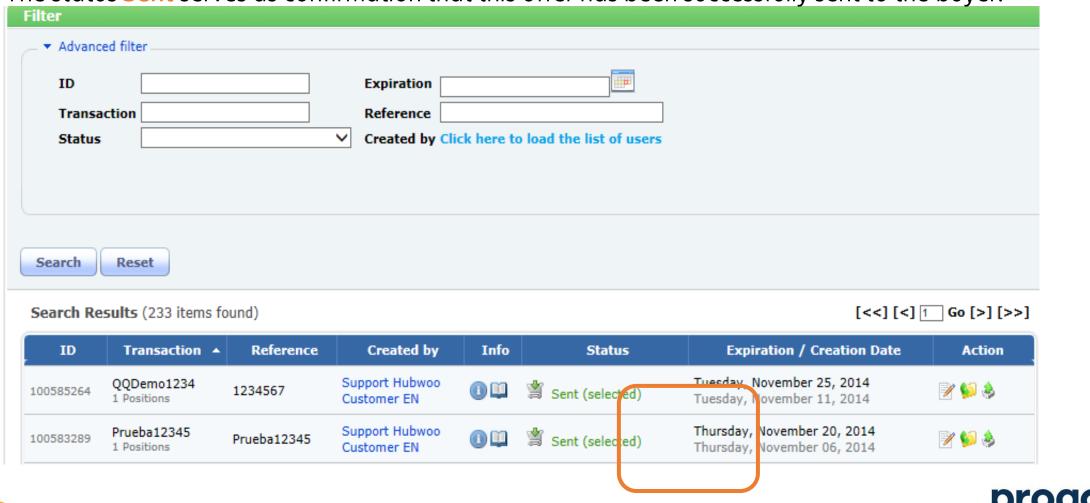
### Send the Offer

After saving the offer, click Send to submit this offer to the buyer. The buyer gets an email notification each time an offer are sent to them.



### Confirmation

The status Sent serves as confirmation that this offer has been successfully sent to the buyer.



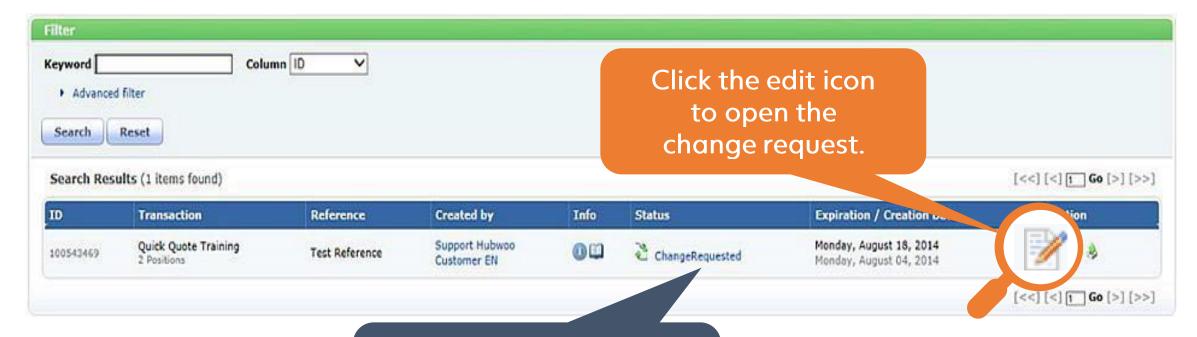
# **Change Requests**

How to respond to a change request?



## **Change Requests**

These are updated version of the initial request sent by the buyer. Review the changes made and send an updated offer.



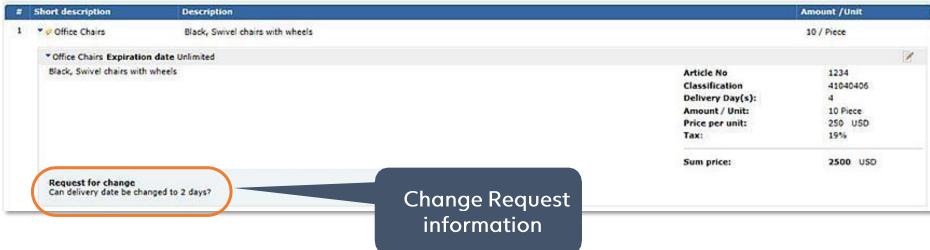
This status indicates that the buyer has responded to your offer.



## Change Requests

Click on the edit icon to view the line item and the reason for the change.



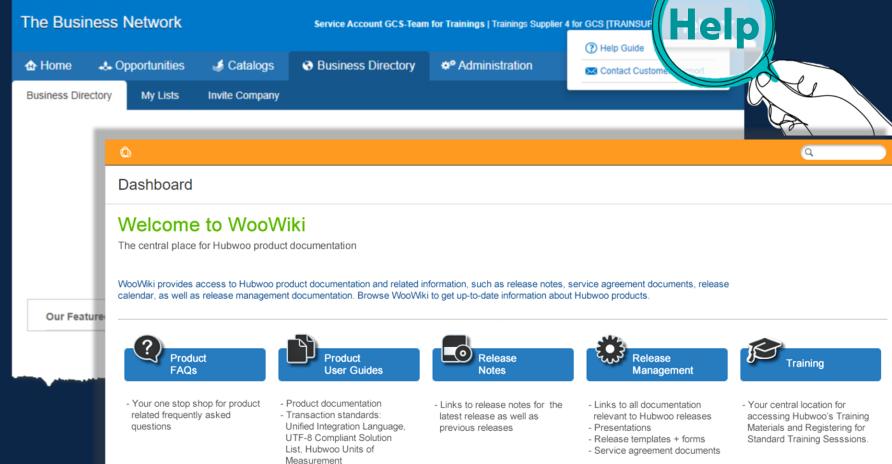




# Respond to a Change Request









Menu Path: **The Business Network >** Help **>** Help Guide

Check the User Guides in Wiki for more comprehensive how-to instructions.







#### **Proactis Global Customer Support**

customercare@proactis.com

US: +1 866 446 8203 (toll free)

US: +1 281 404 2095

France: +33 1 77 62 56 20

Deutschland: +49 308 967 794 11

España: +34 911 88 00 64

UK: +44 203 355 50 21