Catalog Manager Supplier
Standard Training



Reminders

This is a standard training session and open to the public. We are looking forward to have everyone to connect with you!

We recommend having these instructions handy before we start the session.

- Mute: All participants are on listen-only mode to guarantee client confidentiality.
- Chat: Please use the chat feature on the lower righthand side of your screen if like to raise questions anytime during the session.
- Questions: All questions will be discussed at the end of the presentation.



Support Contact Information

If you have questions about the training or in need for specific client support, please contact **Proactis International Customer Support**:

- US: +1 866 446 8203 (Toll Free)
- US: +1 281 404 2095
- France: +33 1 77 62 56 20
- Deutschland: +49 308 967 794 11
- España: +34 911 88 00 64
- UK: +44 203 355 50 21

Or, email suppliersupport@proactisservicedesk.com



Topics

- Overview
- Catalog Dashboard
- **Extended Process Area**
- 4 SCF Template
- **5** Error Handling
- **Best Practices**



Catalog Manager Overview

The Business Network

Supplier

- Uploads catalogs (CSV, XLS, XML)
- Download Catalog
- Release Catalogs to Customers

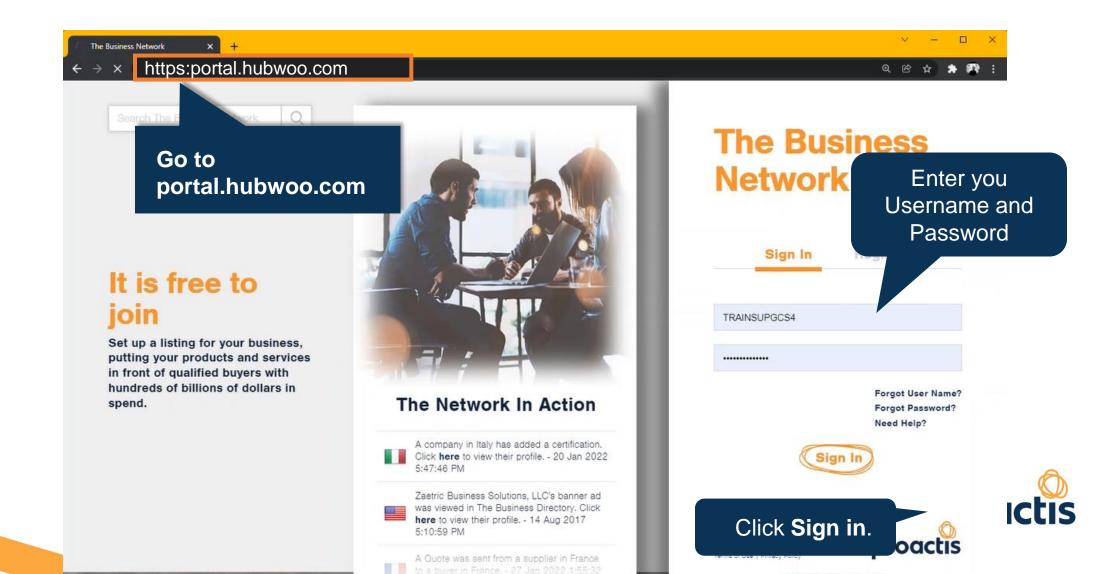


Buyer

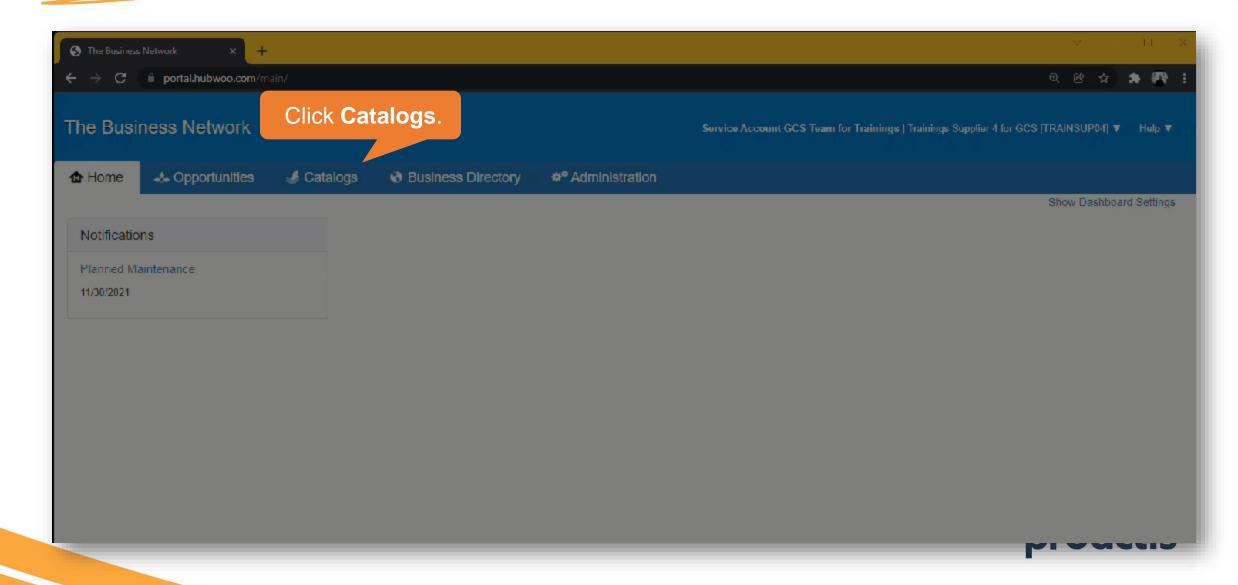
- Receive new and updated supplier catalogs
- Release and publish supplier catalogs



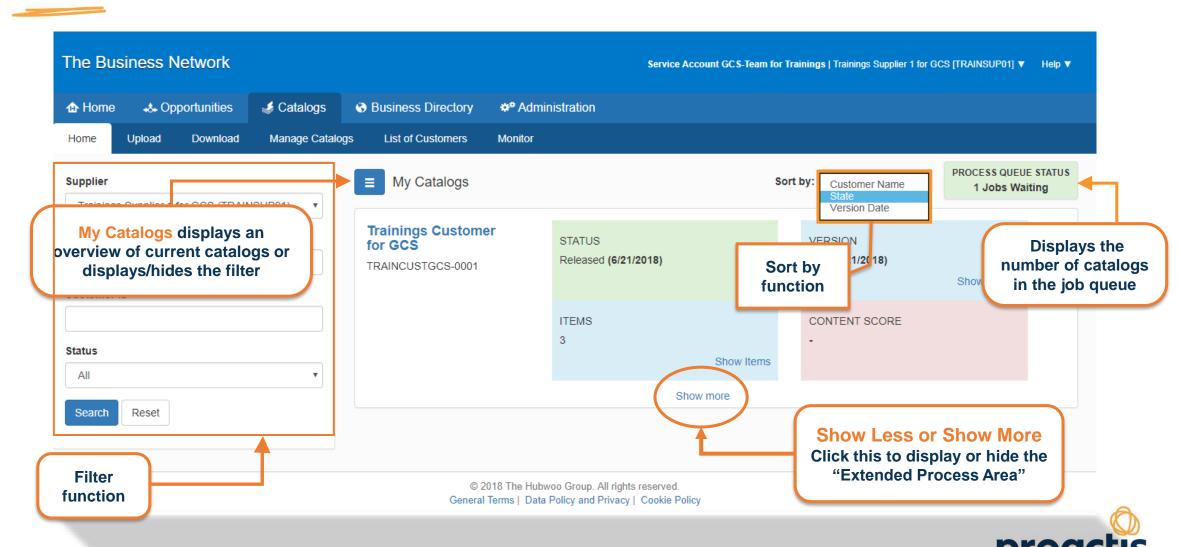
Login Page



Catalog Manager Homepage



Catalog Dashboard



Catalogs According to Buyer

Catalogs are configured according to buyer, and they are presented in one frame in the Catalogs Dashboard page.





Each frame will have the 4 colored boxes for the Catalog Status, Version History, Item Details, and Content Score. The next slides provides more information.



1. Catalog Status and their meaning

The status shows the most recent catalog activity and when the date when update was made. The status is color-coded and labeled to present the state of the current catalog version.

STATUS On error On Error status means errors were detected in the entries and catalog upload will not push through. Correction must be done and reupload the catalog.

STATUS

Catalog rejected

Rejected status means that your customer has rejected the catalog on their end.

STATE In onboarding **In Onboarding** status means no successful catalog has been done yet. The supplier setup is still in the onboarding phase for that customer.

STATE Imported **Imported** status means that catalog upload is successful, but it has not yet been released to your customer.

STATUS
Released (1/19/2022)

Released status indicates that the catalog has been released to your customer for approval.

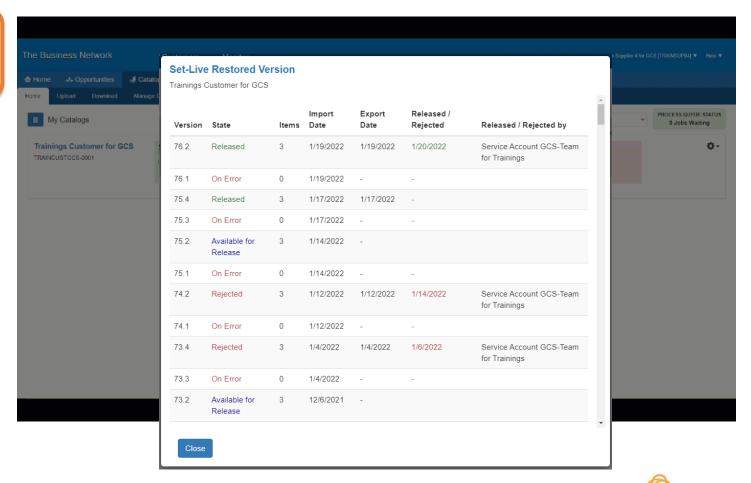




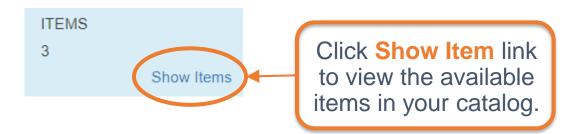
Click Show History link to display the Catalog Version History.

2. Version History

The box labeled Version displays the current catalog version number and the date it was last imported. A link to display the version history is available in this box.

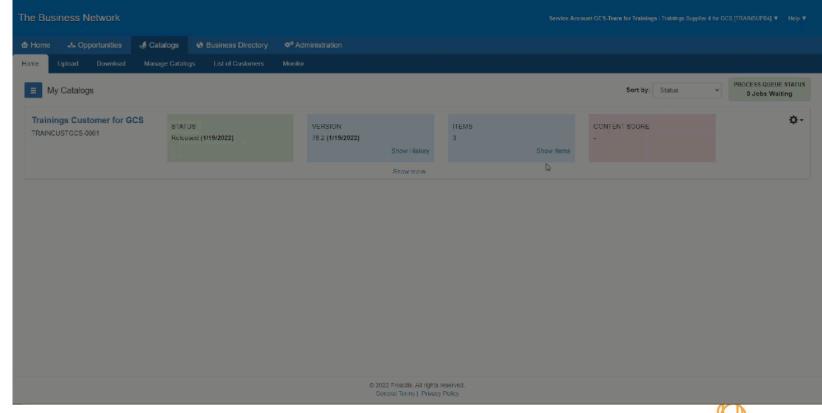






3. Item Details Page

The box labeled Items provides information on the number of items that a catalog contains. Click Show Items to display more information on each catalog item.



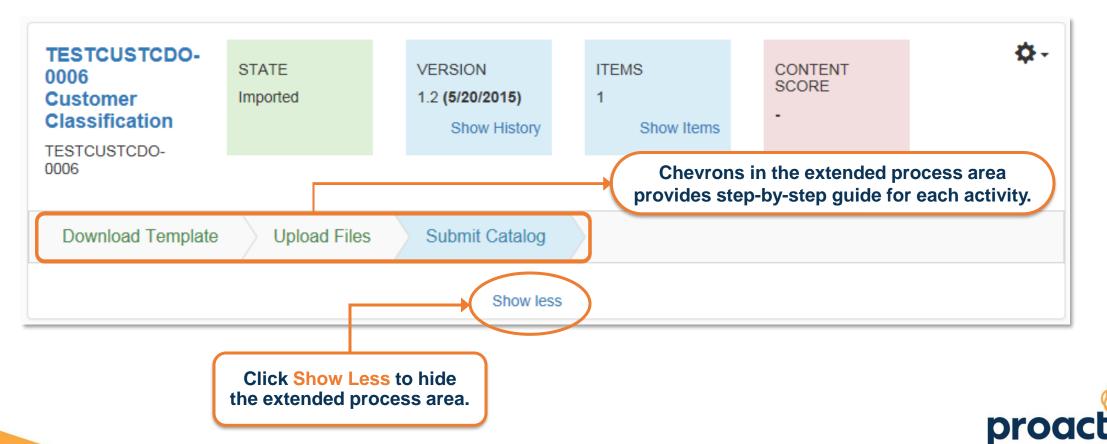


Extended Process Area



Extended Process Area

The Extended Process Areas in the Catalog Dashboard provides a quick access to download catalog templates, upload attachments and catalog files, and release them to the buyer. If errors were found during catalog validation, an additional chevron will appear and allow you to fix the errors online.





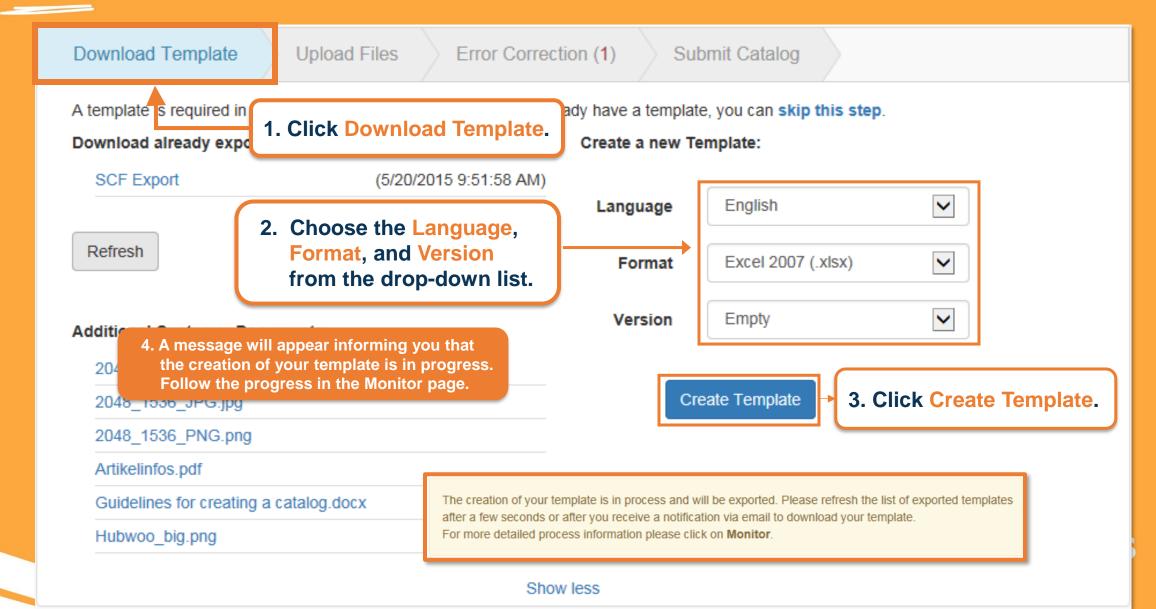
1. Download a Catalog Template

New suppliers may download a blank copy of the template for each of their buyers from the Catalog Dashboard page. Doing this will ensure that the Catalog IDs in the header tab are automatically filled-out and correct.

Steps to Download a Blank Catalog Template

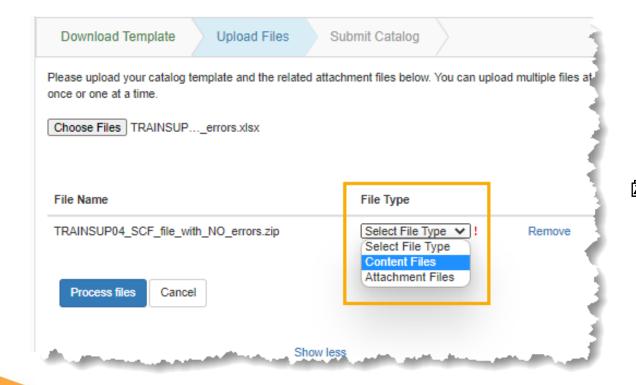


Steps to Download a Catalog Template





2. Upload Attachments and Catalog Files



What files can be uploaded?

Content file: A catalog can be a spreadsheet file (*.xlsx; *.xls) or text file (*.txt).



Catalog files should have the prefix "_SCF_" in the filename.

For example: BuyerName_SCF_DDMMYYYY

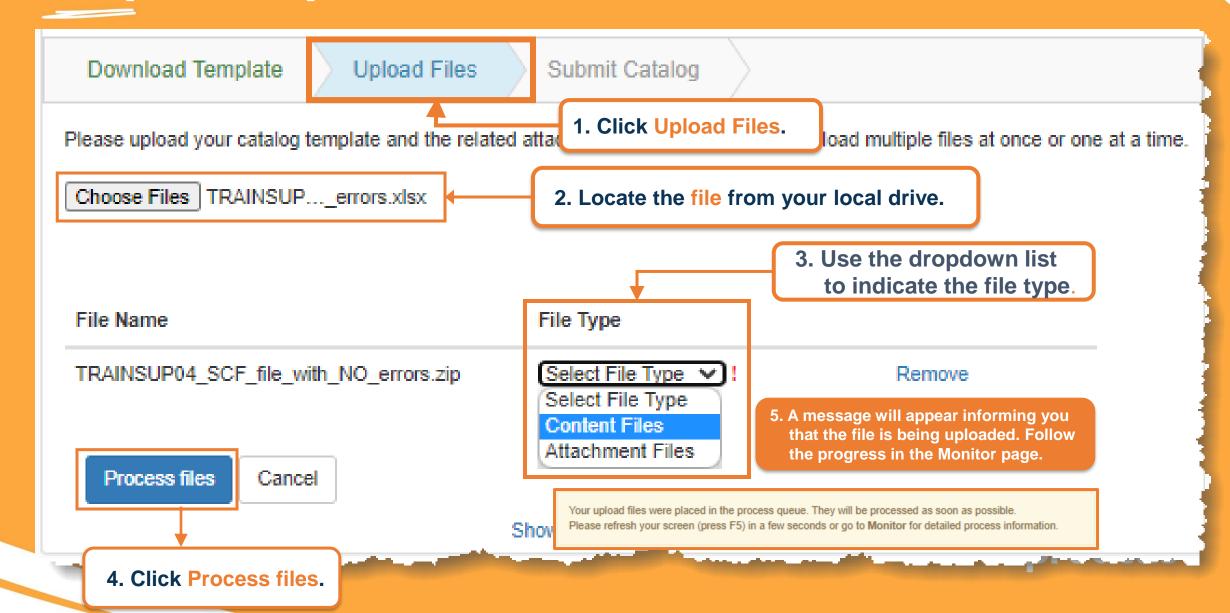
Attachment file: attachments can be an image, a URL or a document.



Attachment files should be compressed in one file (*.zip).

Upload Attachment files before uploading the Content file.

Steps to Upload Files



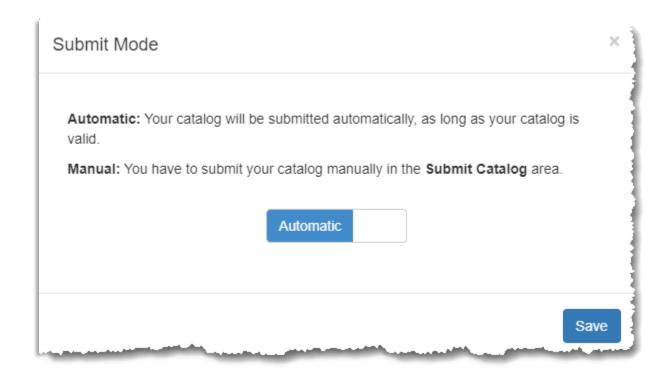


3. Submit Catalog

This is the final step to publish the catalog to the buyer

Options:

- Manual: This is the default release mode. After catalog upload, you can decide when to release the catalog to the buyer.
- Automatic: The system will subsequently release the recent catalog if no errors were found.





Steps to Download a Catalog Template

Download Template

Upload Files

Submit Catalog

Click the button below to submit the catalog for review. The catalog will be released upon approval of the client.

Currently, this catalog is set to "Automatic" Submit Mode.

Click here to edit the Submit Mode setting.

1. Click Submit Catalog.

Submit Catalog

2. Click Submit Catalog.

3. A message will appear informing you that the creation of your template is in progress. Follow the progress in the Monitor page.

Show less

The creation of your template is in process and will be exported. Please refresh the list of exported templates after a few seconds or after you receive a notification via email to download your template. For more detailed process information please click on **Monitor**.





"New catalog version cannot be released because your customer has not loaded or rejected the last released version so far. Please contact your customer."

Next Steps:

Reach out to your buyer to inform them that an update to your catalog is made. They might have missed out in reviewing the previous catalog update that you submitted.



Error Handling

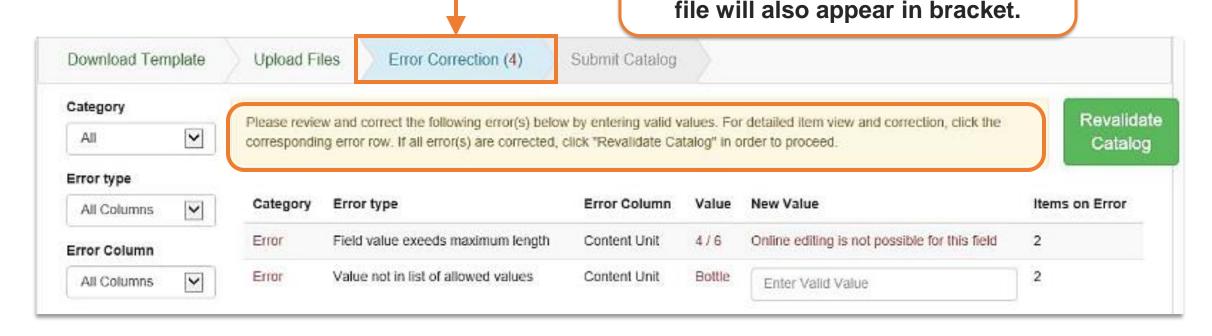


Error Correction

After catalog upload, Catalog Manager validates the entries in the catalog file. The Error Correction page

provides a list of errors detected in the file.

The number of errors in the catalog

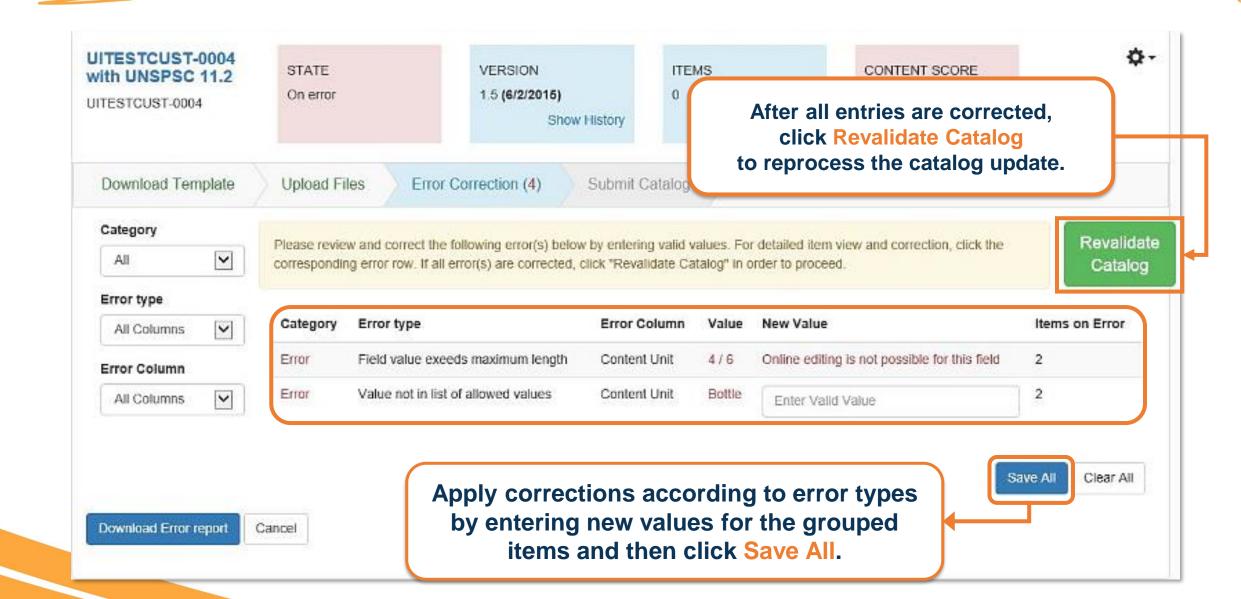




Errors are grouped by Error Type, Error Column and Value to help you locate the entries in the SCF catalog file.

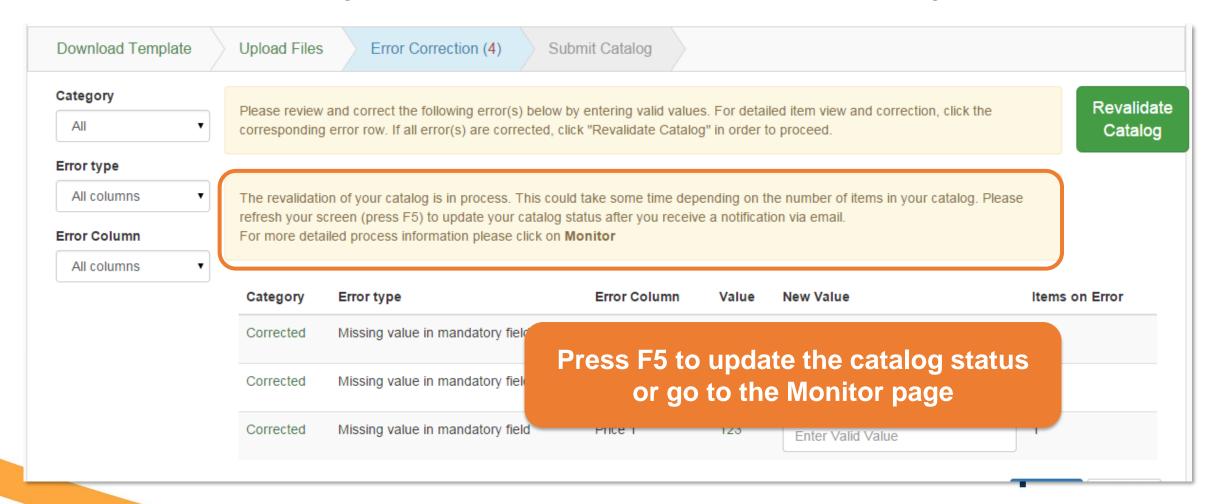


Online Correction



Revalidate Catalog

A confirmation message will appear in the Error Correction page.

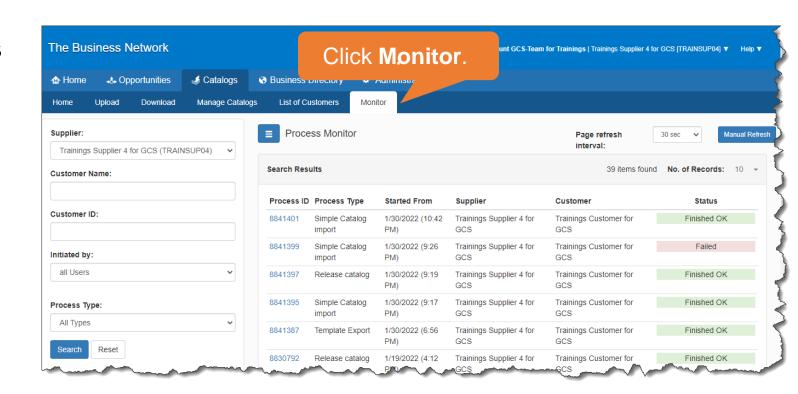


Monitor your Requests

The Monitor tab allows Catalog users to keep track of the progress of a task requested to the system.

Status Indicators:

- Grey box indicates the process has started.
- Blue box indicates the process is in progress.
- Green box indicates the process is complete.
- Red box indicates that the process is complete but contains errors.





SCF Template(Simplified Content Format)



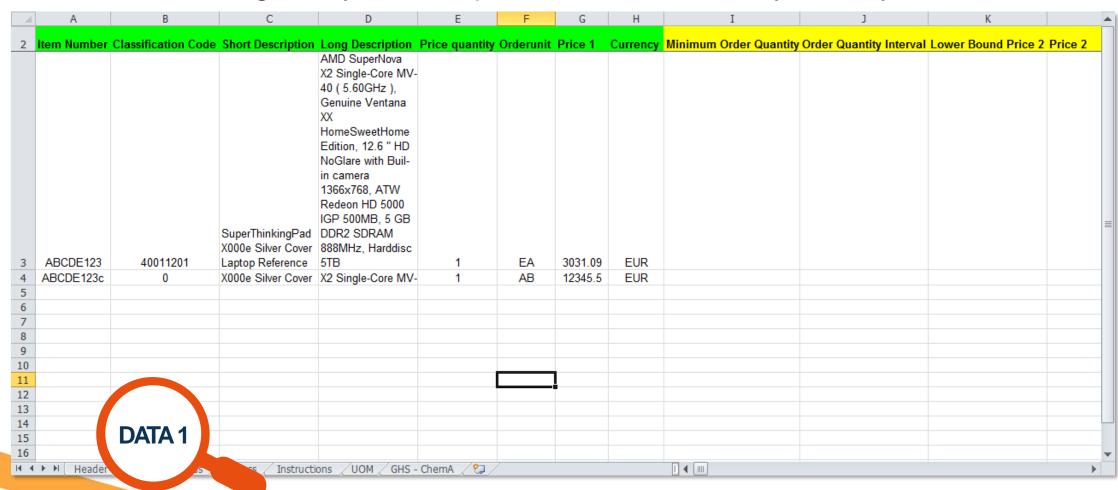
Header Tab

This sheet contains the Buyer Catalog ID, Supplier Catalog ID, and Language Code.

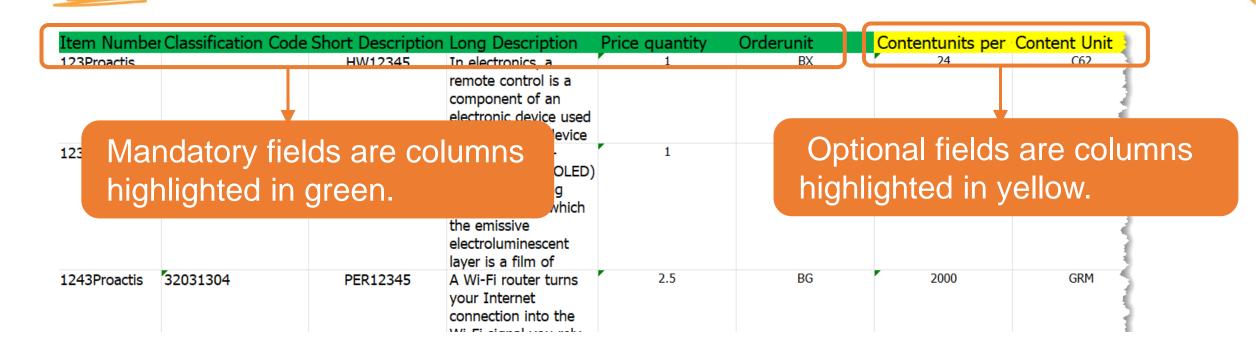
| A | В | С | | | | | | |
|------------------|---|---|--|--|--|--|--|--|
| 1 | Electronic Catalog Header | | | | | | | |
| 2 Field | Description | Value | | | | | | |
| Buyer ID | The Buyer ID is the unique identification of the Buyer within the catalog system. PROACTIS provides this ID, which may also include the Buyer Location. | TRAINCUSTGCS-0001 | | | | | | |
| Supplier ID/DUNS | The Supplier ID is the unique identification of the supplier within the catalog system. PROACTIS provides this ID and may be pre-populated here. | TRAINSUP04 | | | | | | |
| Language Code | This is the language code that is used in the catalog/catalog system. Use capital letters only. | EN | | | | | | |
| 6 d fields | are shown in orange. | | | | | | | |
| 7 HEADER | | | | | | | | |
| 1 Instructio | ns UOM Classification Class-Codes Currencies Country code All Fields | ① · · · · · · · · · · · · · · · · · · · | | | | | | |

Data 1 Tab

This sheet contains data requirements and other relevant information for the entries of the catalog that you will upload and release to your buyer.



Mandatory and Optional Fields





Conditional fields. Optional fields can become mandatory when a partner field is filled-out. Refer to the instructions sheet for more information.



Instructions Tab

This sheet provides detailed information on how to fill-out the columns in the DATA 1 sheet.

| A | A | В | Е | F | G | |
|----|-------------------------|--|-------------|---|--|--|
| 1 | Field Name | Unified Field Name | Format | Type | Description | |
| 2 | ltem Number | SUPPLIER_ITEM_NUMBER | - | Text | The supplier's unique item number (such as might be used externally). | |
| 3 | Classification Code | CLASSIFICATION_CODE | - | Text | 8-digit eClass-4.0 category code (e.g. '21040401' for Screwdriver) | |
| 4 | Short Description | DESCRIPTION_SHORT | | Text | The short description of the item should not contain obscure abbreviations. Additionally, the name of the item should appear first, followed by the most important item information. Data fields must not contain any control characters (tabs, line breaks, etc) | |
| 5 | Long Description | the item. Data fields must not contain any control characters (tab | | The long description should include all information necessary to uniquely identify the item. Data fields must not contain any control characters (tabs, line breaks, etc.). | | |
| 6 | Price quantity | PRICE_QUANTITY | XXXXXXXXXX | Integer | The quantity to which the price refers. The Orderunit serves as the unit of measure for the price quantity. | |
| 7 | Orderunit | UNIT_OF_MEASURE XXXXXXXXX | | Integer | The quantity to which the price refers. The Orderunit serves as the unit of measure for the price quantity. | |
| 8 | Price 1 | PRICE_1 xxxxxxxxx,xx Numeric The effective customer price in the currency given in the next field. | | The effective customer price in the currency given in the next field. | | |
| 9 | Currency | PRICE_CURRENCY_1 | - | Text | Price currency. Please use EUR for Euro only. | |
| 10 | Minimum Order Quantity | MINIMUM_ORDER_QUANTITY | XXXXXXXXXXX | Integer | The minimum number of order units that can be ordered. The Minimum Order Quantity may not be less than the Order Quantity Interval | |
| 11 | Order Quantity Interval | ORDER_QUANTITY_INTERVAL xxxxxxxxx Intege | | Integer | The quantity increment in which the item may be ordered. The Order Unit is used as the unit of measure for the order quantity interval. | |
| 12 | Lower Bound Price 2 | LOWER_BOUND_PRICE_2 xxxxxxxxxx Integer This is the lower bound 2 quantity for tiered price | | This is the lower bound 2 quantity for tiered pricing. i.e. this is the lowest quantity at which PRICE 2 goes into effect | | |
| 13 | Price 2 | PRICE_2 | xxxxxxxxx | Numeric | Reduced customer price that is used when the order quantity should exceed the 'Lower Bound Price 2' | |
| 14 | Lower Bound Price 3 | LOWER_BOUND_PRICE_3 | XXXXXXXXXX | Integer | This is the lower bound 3 quantity for tiered pricing. i.e. this is the lowest quantity at which PRICE 3 goes into effect | |
| 15 | Price 3 | PRICE_3 | XXXXXXX | Numeric | Reduced customer price that is used when the order quantity should exceed the 'Lower Bound Price 3' | |
| 16 | Lower Bound Price 4 | LOWER_BOUN | × | Integer | This is the lower bound 4 quantity for tiered pricing. i.e. this is the lowest quantity at which PRICE 4 goes into effect | |
| 17 | Price 4 | PRICE_4 | | Numeric | Reduced customer price that is used when the order quantity should exceed the 'Lower Bound Price 4' | |
| 18 | Lower Bound Price 5 | LOWER_BO INSTRUCT | IONS | Integer | This is the lower bound 5 quantity for tiered pricing. i.e. this is the lowest quantity at which PRICE 5 goes into effect | |
| | Price 5 | PRICE_5 | | reric | | |
| 4 | | elds Proces. | | | ™ A / 📞 / | |

Classification Codes

The Classification Codes sheet contains a list of valid UNSPSC or eClass codes for your Buyer.

- UNSPSC or eClass is the 8-digit
 Classification Code for the item.
- If a Buyer requires UNSPSC or eClass Codes, contact your buyer to obtain a list.

| | UNSPSC CODE LIST |
|------------|---|
| Code | Title |
| 10100000 | Live animals |
| 10101500 | Livestock |
| 10101501 | Cats |
| 10101502 | Dogs |
| 10101504 | Mink |
| 10101505 | Rats |
| 10101506 | Horses |
| 10101507 | Sheep |
| 10101508 | Goats |
| 10101509 | Asses |
| 10101510 | Mice |
| 10101511 | Swine |
| 10101512 | Rabbits |
| 10101513 | Guinea pigs |
| 10101514 | Primates |
| 10101515 | Armadillos |
| 10101516 | Cattle |
| 10101517 | Camels |
| 10101600 | Birds and fowl |
| 10101601 | Live chickens |
| 10101602 | Live ducks UNSPSC |
| 10101603 | Live turkeys CODES |
| ▶ ▶ Header | Data 1 All Fields / Instruction Sheet UOM_I |

Unit of Measure

The **UOM** sheet contains all the valid Units of Measure codes allowed by the buyer.

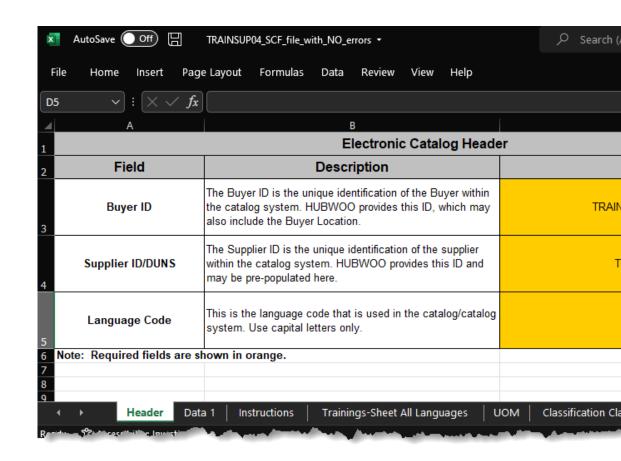
| ISO codes for the Unit of Measurement of Proactis market place | | | | | | |
|--|---------------------------|-------------------------|---------------------|-----------------------------|--|--|
| ISO Code | ISO-Code EN | ISO-Code DE | ISO-Code FR | ISO-Code ES | | |
| ANN | YEARS | JAHR | ANNÉE | AÑO | | |
| AS | ASSORTMENT | SORTIMENT | ASSORTIMENT | ASSORTMENT | | |
| BE | BUNDLE | BUND | PAQUET | PAQUETE | | |
| BG | BAG | TÜTE | SAC | BOLSA | | |
| BJ | BUCKET | EIMER | BAQUET | CUBO | | |
| BLL | BARREL (US PETROLEUM | BARREL (PETROLEUM) | BARIL (US) (PÉTROLE | BARRIL (PETRÓLEO) (CÓDIO | | |
| ВО | BOTTLE | FLASCHE | BOUTEILLE | BOTELLA | | |
| BX | BOX | KISTE | BOITE | CAJA | | |
| B4 | BARREL, IMPERIAL | FASS (GB) | BARIL, IMPÉRIAL | BARREL, IMPERIAL (GB) | | |
| CA | CAN | KANISTER | JERRYCAN | CAJA | | |
| CEN | HUNDRED | HUNDERT | CENT | HUNDRED | | |
| CG | CARD | KARTE | CARTE | TARJETA | | |
| CO | CARBOY | GLASBALLON | BONBONNE | CARBOY | | |
| CR | CRATE | KISTE | CAISSE À CLAIRE-VO | CAJA DE EMBALAJE | | |
| CS | CASE | KASTEN | CAISSE | CASSETTE | | |
| CT | CARTON | TON | CARTON | CARTÓN | | |
| C62 | PIECE | | PIÈCE | PIEZA | | |
| DAY | DAYS | JOM Specification Class | JOHRS | DÍA | | |
| → H | leader Data 1 Instruction | Classification Class- | | intry code All Fields + | | |

Best Practices



Catalog Templates

- Catalog Templates are buyer-specific. It is advisable to download a new template for each buyer.
- Header tab: Check the catalog IDs of both the supplier and buyer.
- Upload Sequence:
 - 1.Attachment files (Saved in one zipped file)
 - 2. Catalog file
- Error Correction should be made in the SCF file and then upload the catalog file with the corrected values.





Catalog Entries

- Instruction tab: Always check the data requirements including characters length.
- DATA 1: Do not rename the tab and column headers. Catalog data should be entered here.
- All mandatory fields should be filledout. Check for additional instructions.
- Don't leave out empty rows in the catalog content.



Attachment files are for uploading pictures and documents.

Content files are for uploading catalog or product contents.



Attachment Files

- Allowed Attachments: Images (gif, jpg or jpeg), Iinks, document files (Refer to the instructions for attachments)
- Invalid Attachment:
 Animated gif images are also not yet supported.

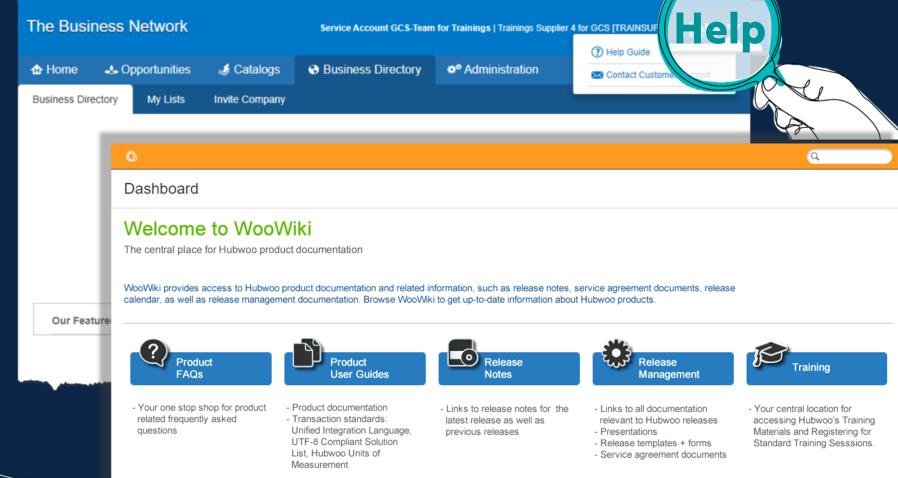
Images

- Minimum file size:300x300 pixels.
- RGB color format; not CMYK
- The color depth not greater than 24 bit.

- The maximum file size of the zipped file for attachments is 512 MB.
- Zipped: Save all attachments in one folder and compress the file. No subfolders.
- Upload attachment file before the catalog file.









Menu Path: **The Business Network >** Help **>** Help Guide

Check the User Guides in Wiki for more comprehensive how-to instructions.



proactis



For further information, do not hesitate to contact us: suppliersupport@proactisservicedesk.com

+1 866 446 8203 - US Toll Free

+1 281 404 2095 - US Local

+33 1 77 62 56 20 - France

+49 308 967 794 11 - Germany

+34 911 88 00 64 - Spain

+44 2033 555021 - UK